

Q - Regarding the Scope of Service, b. Could you please define who you mean by customer. Is this referring to the employer group, the broker, or both?

A - Both

Q - Also, would it be acceptable to put a link on the website into another website like BenefitCentral to get quote on line?

A - The state would prefer utilization of a MEHIP-specific website for obtaining quotes. OSC will consider alternative methods for providing quotes online; however, any bidder proposing that method should provide a link and password for a demonstration site.

Q - Lastly, we want to confirm that this would only be for groups under 50 lives, as groups over 50 must be underwritten by the carrier.

A - MEHIP is not limited by group size. There are several groups currently in MEHIP with more than 50 lives. The committee would consider proposals to differentiate the process for providing quotes to group under 50 from those over 50 but proposers should be able to accommodate all MEHIP eligible groups.