



Health Care Update

April 10, 2023



- Public comment
- Financials
- Partnership (Bernie)
- High level utilization data (Josh)
- Communications (Betsy)
- Dental RFP results (Josh)
- Rates



FY 2022-2023 Year End Health Account Balances

Budget Review 1.15.23

Active Employee Healthcare Appropriation	
<i>Projected Appropriation Balance</i>	\$ 35,916,178.19

Active Employee Healthcare FAD Accounts	
<i>Projected Active Health FAD</i>	\$ 33,500,086.79
<i>Projected Active Rx FAD</i>	\$ 17,102,903.02
<i>Combined FAD Balances:</i>	\$ 50,602,989.81

Retired Employee Healthcare Appropriation	
<i>Projected Appropriation Balance</i>	\$ 85,781,626.28

Retired Employee Healthcare OPEB FAD Accounts	
<i>Projected Retiree Health</i>	\$ 186,740,545.73
<i>Projected Retiree Rx</i>	\$ 9,769,900.06
<i>Combined FAD Balances:</i>	\$ 196,510,445.79



Partnership 2.0

As of 4/1/23 we have 160 groups enrolled totaling just under 25,000 employees and approximately 58,000 members.

As of 4/1/23, we had 127 groups who have completed their 3-year contract commitment under Partnership and had the option of leaving the plan without an early termination penalty. Ten groups have decided to leave prior to 1/1/23.

Medical rates were also communicated in late March. Overall the active increase was 7.2%. We are waiting on the dental RFP to wrap up in order to provide updated dental/vision rates for those groups enrolled in our plans.

On 4/18 and 4/20 we will hold two partnership update meetings with existing group leads. There will be an updated utilization review as well as slides on Quantum Health and the Quality First Plan Option for 7/1/23.

Also, on 4/27 our team will be going out to the CASBO (Connecticut Association of School Business Officials) event to market the partnership plan and answer questions.

Partnership 1.0

As of 4/1/23 we still have 5 groups remaining totaling approximately 2,400 employees and just under 3,400 members.

Actives & Non-Medicare Retirees

All Plans

Utilization Dashboard

Current Period: Jan 2022 – Dec 2022

Prior Period: Jan 2021 – Dec 2021

Claims Summary¹

	Total Cost (PMPM)	% of Total Cost	Current Trend	
Medical	\$704.03	82%	▲	3.7%
Inpatient Facility	\$136.28	16%	▼	4.3%
Outpatient Facility	\$277.96	32%	▲	7.3%
Professional Services	\$268.74	31%	▲	4.8%
Ancillary	\$21.05	2%	▼	1.6%
Pharmacy	\$157.15	18%	▲	8.2%
Total Cost	\$861.19		▲	4.5%

Drivers of Trend

Service Category	Current PMPM	Prior PMPM	Change
Pharmacy – Specialty	\$47.07	\$39.31	▲ \$7.76
Outpatient – Surgery	\$83.50	\$76.24	▲ \$7.25
Outpatient – ER	\$48.15	\$41.65	▲ \$6.50
Outpatient – Pharmacy	\$51.42	\$46.16	▲ \$5.26
Inpatient – Medical	\$36.11	\$40.86	▼ \$4.75

Key Utilization Metrics

Category (Utilization per 1,000)	Current Period	Prior Period	% Change
Office Visits	5,074	5,059	0.3%
Preventive Services	4,766	4,923	-3.2%
Inpatient Admissions	68	69	-1.8%
Average Cost Per Admission	\$24,132	\$24,757	-2.5%
Emergency Room (ER) Visits	202	181	11.3%
Average ER Visit Cost	\$2,867	\$2,759	3.9%
Urgent Care (UC) Visits	432	475	-8.9%
Average UC Visit Cost	\$211	\$199	6.0%
Rx Scripts	10,821	10,371	5.6%
Average Cost per Script	\$165	\$161	2.5%

¹ Claims for the current period have been completed using a factor of 0.960

Monthly All-User Email Impact



Email Topic	Sent*/Group	Open Rate	CTOR
HEP Wellbeing Seminars-Monthly	State (2/16)	19%	6.2%
	SPP (2/16)	40%	1.0%
	State personal (2/22)	41%	1.7%
Upswing Health Webinar-Arthritis	State (3/22)	19%	5.8%
	SPP (3/22)	44%	2.0%
	State personal (3/27)	46%	1.1%
Coming Soon: Quantum Health	State (3/23)	21%	3.3%
	SPP (3/23)	45%	2.1%
	State personal (3/23)	51%	1.2%

Open Rate = Unique Opens / Deliveries; **Industry standard = 23.7%;**
CTOR = Unique Clicks / Unique Opens; **Industry Standard = 13.4%**

*Email also sent to agency/group benefit contacts, call centers, Judicial and Higher Ed, HCCCC representatives



Dental RFP Process Overview

Initial proposals were due February 3, 2023

6 Bidders submitted proposals

Committee selected 3 finalists

Finalist interviews were held on March 13, 2023

First Best and Final Offer proposals were due March 16, 2023

Final Best and Final Offer proposals were due March 23, 2023

Committee submitted final scoring March 29, 2023

Cigna – the incumbent was selected by the Comptroller on March 29, 2023 based upon the Committee's recommendation



- Active Health 7/1/23
 - Medical +8.8%
 - Prescription +4.4%
 - Overall +7.5%

- Retiree Health 7/1/23
 - Medical +6.3%
 - Prescription +2.9%
 - Overall +5.6%

- Dental
 - DHMO -6.0%
 - Active Basic/Enhanced +0.7%
 - Retiree Basic/Enhanced +4.7%

- Total General Fund Appropriation for FY24 is \$1,498,426,000.
 - Increase of 1.89% (\$27.75 million) over FY23



Questions and Comments



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