



Health Care Update

October 16, 2023



- Financials (Rae-Ellen)
- Partnership (Bernie)
- High-level utilization (Josh)
- Quantum Call Center Reporting (Quantum)
- Communications (Betsy)
 - Survey
- State of CT Primary Care Initiative Update (Tom)
- Transparency Data published on Open Connecticut for FY 2023



FY 2023-2024 Anticipated Year End Health Account Balances	
Budget Review 9.15.23	
Active Employee Healthcare Appropriation	
Projected Appropriation Balance:	\$ (2,956,909.27)
Active Employee Healthcare FAD Accounts	
Projected Active Health FAD	\$ 117,756,956.75
Projected Active Rx FAD	\$ 26,391,001.99
Combined FAD Balances:	\$ 144,147,958.74
Retired Employee Healthcare Appropriation	
Projected Appropriation Balance:	\$ 5,813,684.27
Retired Employee Healthcare OPEB FAD Accounts	
Projected Retiree Health	\$ 250,766,634.59
Projected Retiree Rx	\$ (51,303,094.37)
Combined FAD Balances:	\$ 199,463,540.23



Partnership 2.0

As of 10/1/23 we have 153 groups enrolled totaling just over 23,000 employees and approximately 50,000 members.

In November we plan on holding our quarterly partnership update meetings for existing groups. In this meeting we will provide an initial rate projection range for the 7/1/24 renewal so groups can start to budget for their next renewal.

Partnership 1.0

As of 10/1/23 we still have 5 groups remaining totaling approximately 2,400 employees and just under 3,400 members.

Actives & Non-Medicare Retirees

All Plans

Utilization Dashboard

Current Period: Jul 2022 – Jun 2023

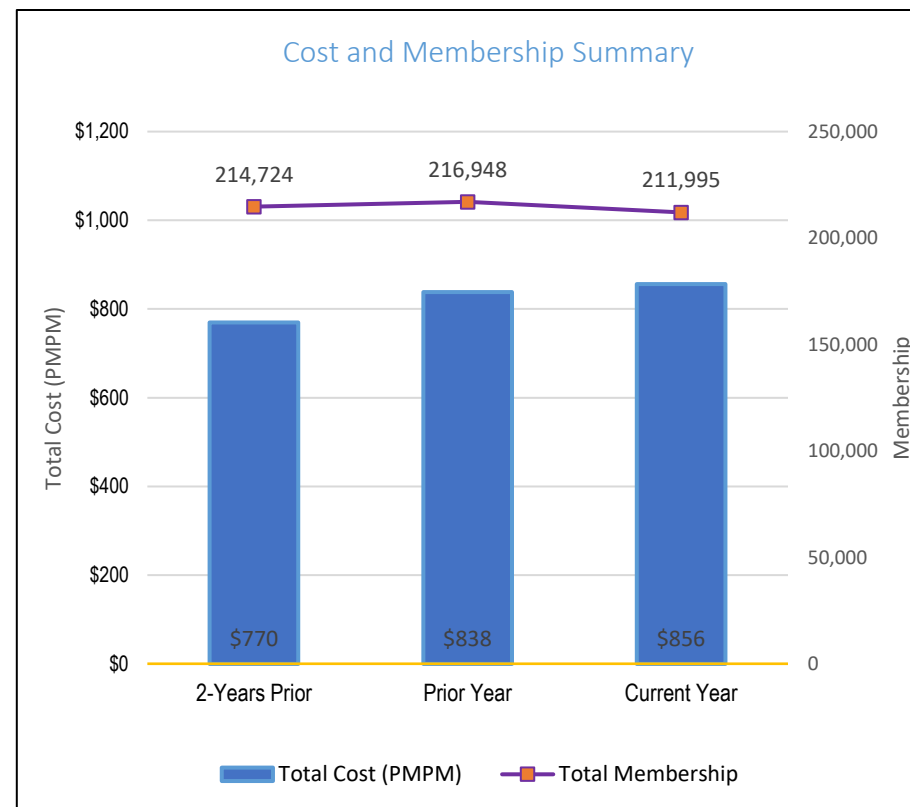
Prior Period: Jul 2021 – Jun 2022

Claims Summary¹

	Total Cost (PMPM)	% of Total Cost	Current Trend
Medical	\$713.14	83%	▲ 4.1%
Inpatient Facility	\$133.19	16%	▼ -2.5%
Outpatient Facility	\$284.68	33%	▲ 6.6%
Professional Services	\$273.89	32%	▲ 5.2%
Ancillary	\$21.38	2%	▼ 1.9%
Pharmacy²	\$142.91	17%	▼ -6.6%
Total Cost	\$856.05		▲ 2.2%

Drivers of Trend

Service Category	Current PMPM	Prior PMPM	Change
Outpatient - Surgery	\$87.44	\$79.27	▲ \$8.17
Outpatient - Lab/Pathology	\$9.94	\$15.03	▼ \$5.10
Prescription Drugs - Brand	\$78.42	\$83.34	▼ \$4.93
Emergency Room	\$49.57	\$44.71	▲ \$4.86
Pharmacy - Specialty	\$37.94	\$42.40	▼ \$4.47



Observations

- PMPM medical costs have increased 4.1% Year-over-Year (“YoY”) and accounted for 83% of total spend.
- PMPM Rx costs have decreased -6.6% YoY and accounted for 17% of total spend. The decrease is driven by the new PrudentRx savings program effective July, 2022.
- The second table above illustrates the top 5 drivers of trend. Outpatient - Surgery was the top driver of spend on a PMPM basis, increasing \$8.17 PMPM over last year.

¹ Claims for the current period have been completed using a factor of 0.965

² Pharmacy costs reflect PrudentRx savings.



QUANTUM HEALTH

Call Center Reporting for State of CT

Hearing your stories: in their own words



GRATEFUL MEMBER

Outstanding first impression

I had **the pleasure** of speaking with Zach today when I called in. I had a couple of questions, and Zach was very **helpful and patient**. He helped me get set up, because I hadn't had my member website set up. I had a piece of my HEP that I wasn't compliant with, and he assisted me with that as well. I just wanted to take a moment to **express my gratitude** for his help, and let you know that he has great customer relation skills and great patience. I am happy that I got him today. Thank you!



RELIEVED MEMBER

Stick with them

I just worked with Tenika and she is amazing. She truly helped us out and will make a **huge difference** in our lives. There are not people like this anymore that **go above and beyond**. I hope and pray that she gets kudos, please recognize her because I called with a problem and really needed help. I went through everything with her and my frustration and instead of saying this is a dead end she dug her heels in deeper and made phone calls for me **and helped me so much**. She is a tremendous human and I hope that she is recognized and thanked properly.



HAPPY MEMBER

Sanctuary

I want to leave an amazing compliment for Christopher. I have been dealing with him for 3 weeks, with an issue with a claim of mine. He has **gone above and beyond what I was expecting**. He has called to keep me updated, and was very reassuring, and he did a wonderful job. Christopher has unbelievable customer service skills, and I was so happy that he was so involved with **getting my issue resolved**. He did an overwhelmingly **wonderful job** helping me out with this issue. He is someone that you want to keep on your team. The way he handled the issues, and how he talks to people, he has just wonderful customer service skills. Thank you so much Christopher!



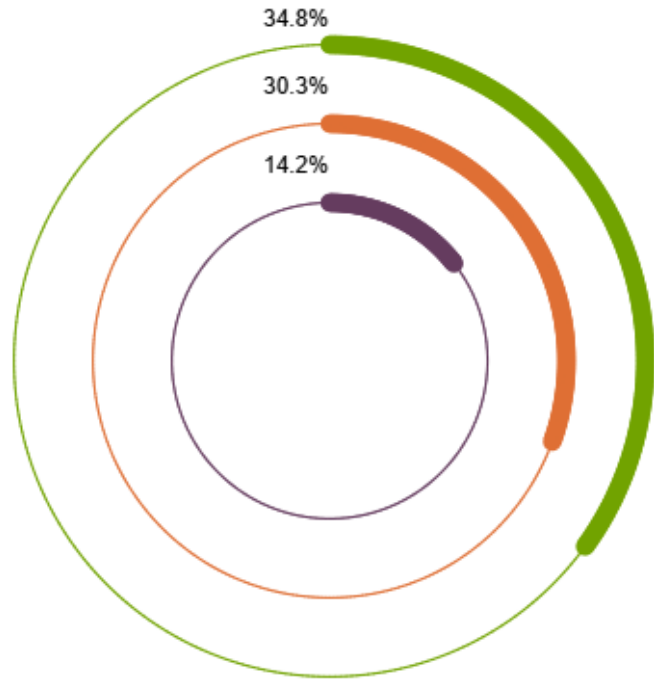
THRILLED PROVIDER

Reimbursement Help

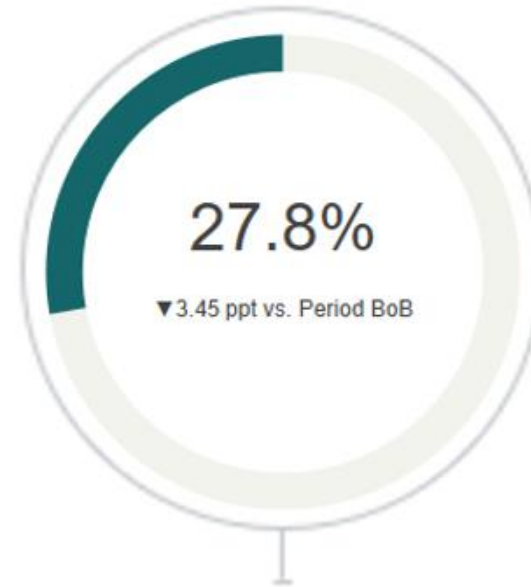
I am a sports physician office provider and had the opportunity to work with Emily today about a series of concerns and one of these would allow them to reimburse a member over \$400 if resolved. Provider expressed that Emily was **extremely helpful, very patient** and answered every question. Quantum is lucky to have her . I wanted to make sure she is recognized for **her great customer service** and value she brings to the company! We work with many insurance companies and rarely get this type of customer service - she was just **delightful!** Member will be able to reimbursed based on information provided.

Engagement by Relationship

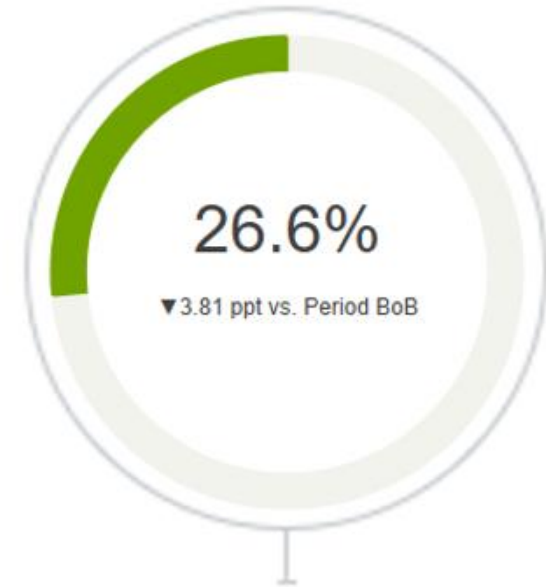
Member Experience¹



■ Dependent ■ Employee ■ Spouse²



Attempted Engagement



Successful Engagement

¹ Engaged members have had at least one conversation or Quantum Health had a conversation with a provider on their behalf.

² Spouses include Domestic Partners where applicable.

Modes of Successful Engagement Overview

Engagement



Secure Messages



Chats



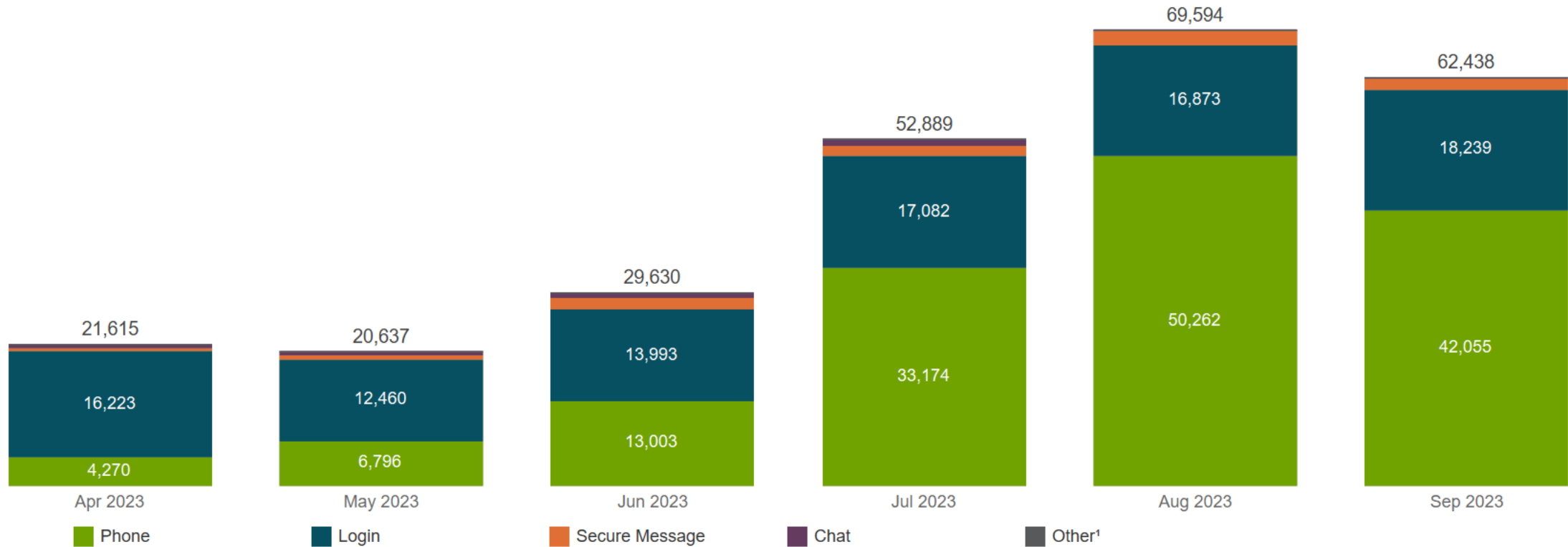
Phone Calls



MyQHealth Logins

Modes of Successful Engagement by Month

Engagement



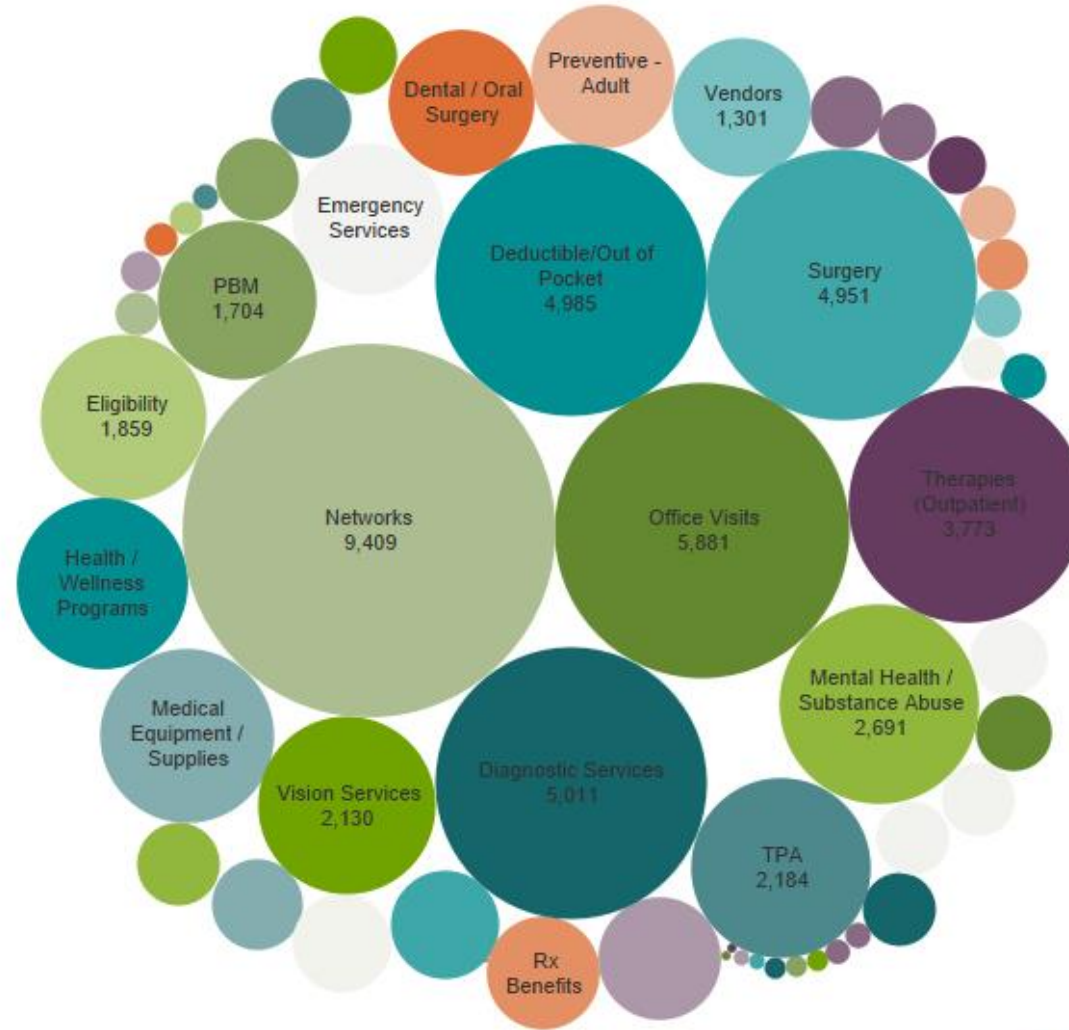
¹ Other includes email, on-site, and fax event modes/activities

Summary

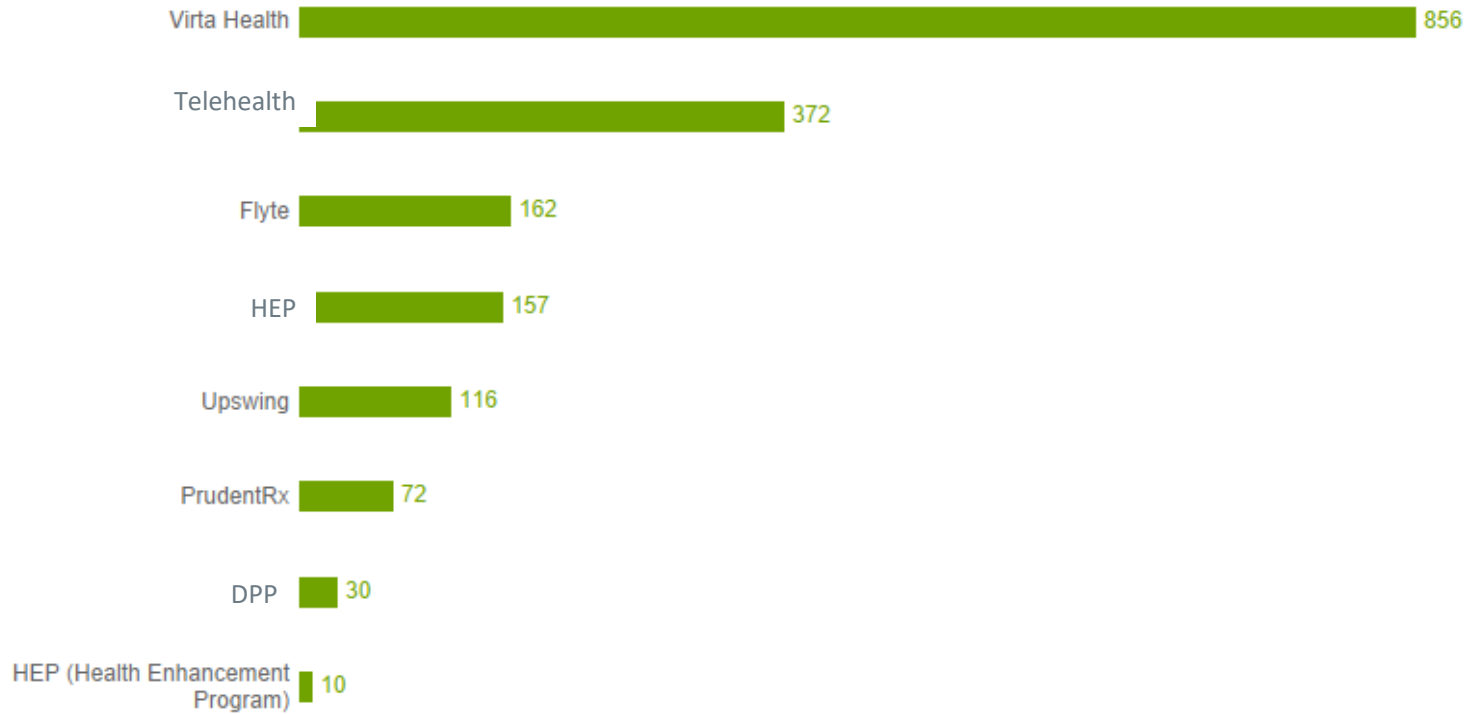
Benefit Topics

366
Benefits Quoted per 1,000
Members

0.37
Avg Benefits Quoted Per
Member



Top Vendor Referrals - Point Solutions



*One referral can be associated to many vendors

■ Current Period Vendor Referrals

Limited to the top 10 vendors based on the number of quotes in the current period.

Monthly All-User Email Impact



Email Topic	Sent*/Group	Open Rate	CTOR
HEP Wellbeing seminars-Monthly	State (9/6)	16%	6%
	SPP (9/6)	44%	1%
	State personal (9/7)	48%	1%
HEP FAQs 2023	State-9/18	18%	17%
	SPP (9/18)	52%	7%
	State personal (9/19)	54%	6%
Diabetes Prevention Program <i>New class registration</i>	State (9/19)	16%	12%
	SPP (9/19)	45%	3%
	State personal (9/20)	49%	2%
Upswing Health webinar <i>Monthly: Low Back Pain</i>	State (9/20)	15%	5%
	SPP (9/20)	47%	1%
	State personal (9/21)	43%	1%



Open Rate = Unique Opens / Deliveries; Industry standard = 23.7%;
CTOR = Unique Clicks / Unique Opens; Industry Standard = 13.4%

*Emails also sent to agency/group benefit contacts, call centers, Judicial and Higher Ed, HCCCC representatives



State of Connecticut Active Employees and Retirees under age 65



2023 Member Benefits Survey

Open from July 26 - August 31, 2023

Survey Participation History: August 2023: 5,802 total responses

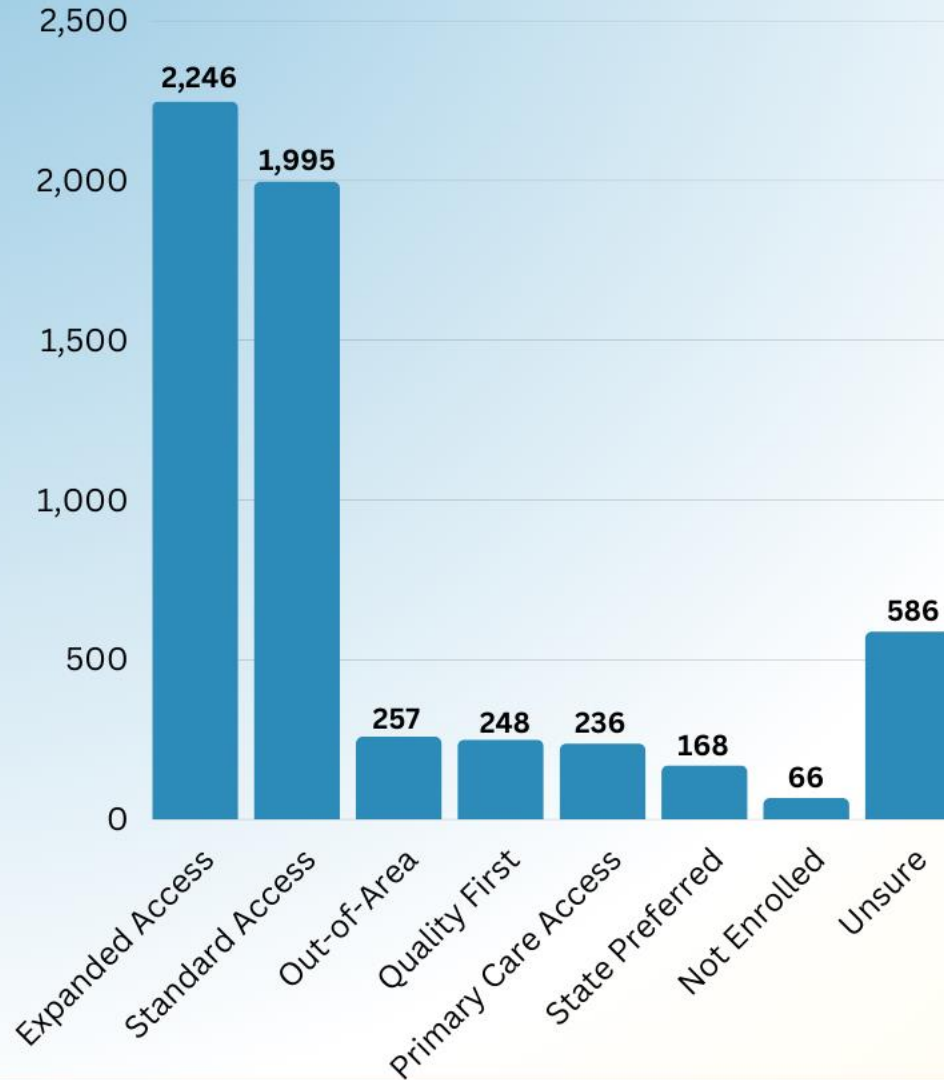
- July 2022: 5,537
- July 2021: 3,501
- Nov 2020: 1,935



MEDICAL PLAN SELECTIONS



Medical Plan



MOST IMPORTANT FACTOR

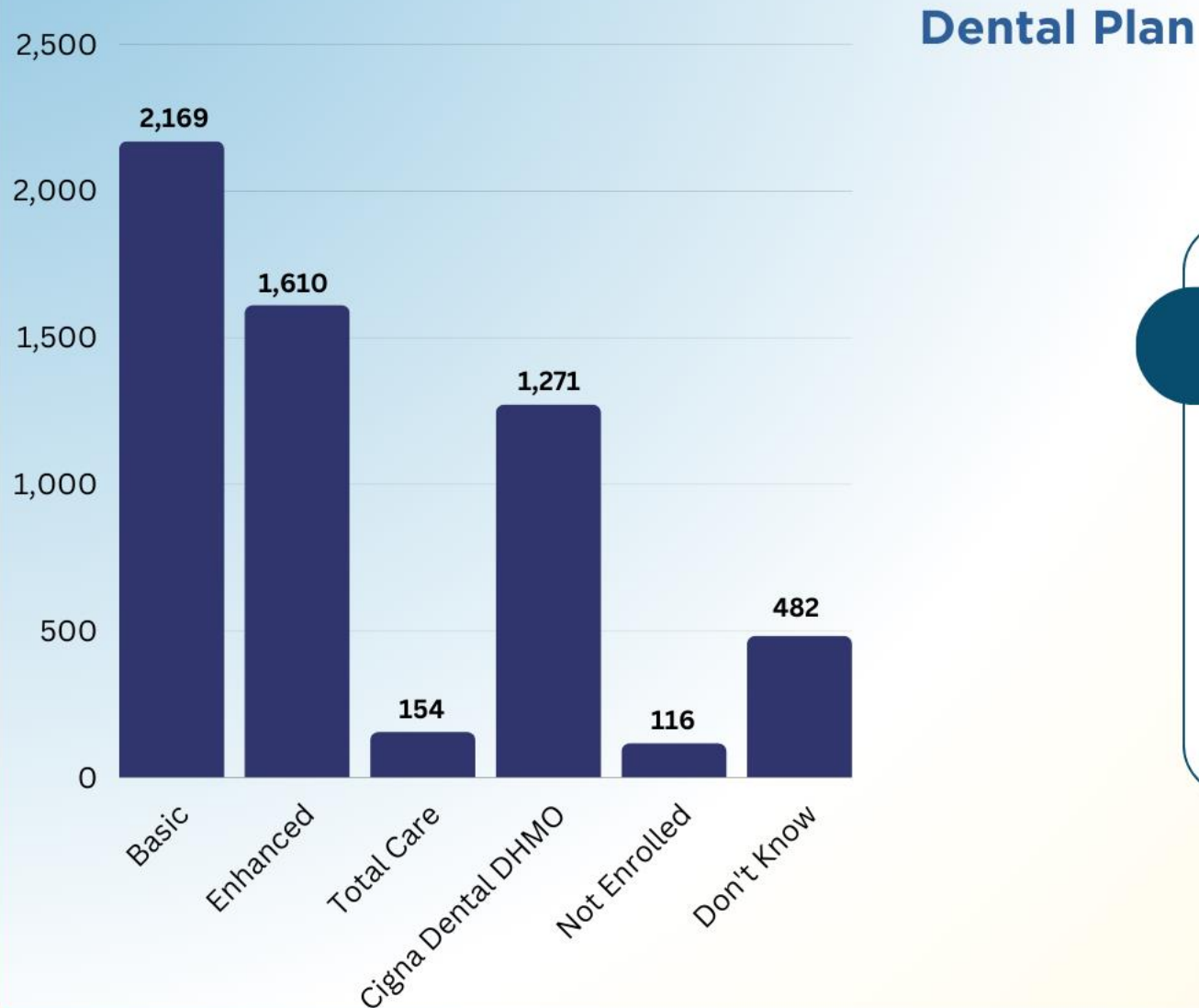


when deciding to either change or keep a plan

1. **51.7% - Access to a large network of providers**
2. **32.8%- Lowest Premium**
3. **20.4%- Out-of-network coverage**



DENTAL PLAN SELECTIONS



MOST IMPORTANT FACTOR



when deciding to either change or keep a plan

1. **44.1 - Additional dental procedures (i.e. orthodontists)**
2. **37.3%- Lowest Premium**
3. **18.6%- Out-of-network coverage**

← DENTAL PLAN



Aside from preventative dental cleanings, what additional dental services do you look for in your plan?
3,308 responses

The most common responses in the survey regarding dental insurance coverage preferences include:

- **Crowns (587)**
- **Coverage for Fillings (448)**
- **Implants (419)**
- **Orthodontics (especially for dependents/children) (348)**
- **Root Canals (289)**
- **Bridges (147)**
- **X-Rays (103)**
- **Periodontal Care (85)**
- **Dentures (76)**
- **Teeth Whitening (36)**

OVERALL



- More Comprehensive Coverage
- Lower Out-of-Pocket Costs
- More choices for dentists, hard to find dentist in plan who is accepting new patients

Response count for each answer are approximate

Common theme: No Confirmation of Plan Selection

Users wanted acknowledgment that their benefit changes had been successfully submitted to avoid uncertainty

- I didnt get confirmation on the change! Providing an email after a new benefit was selected in core would have assured me that I followed the process correctly.
- I would have liked some acknowledgement that my change went in. As it was, someone in HR forgot to finalize it and if I hadn't questioned the insurance company if they had received the change, it would not have gone through.
- Send confirmation that the change was accepted/went through OK.
- It wasn't clear to me that I had not submitted the change- that process needs to be clearer

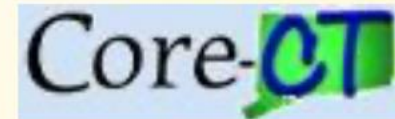
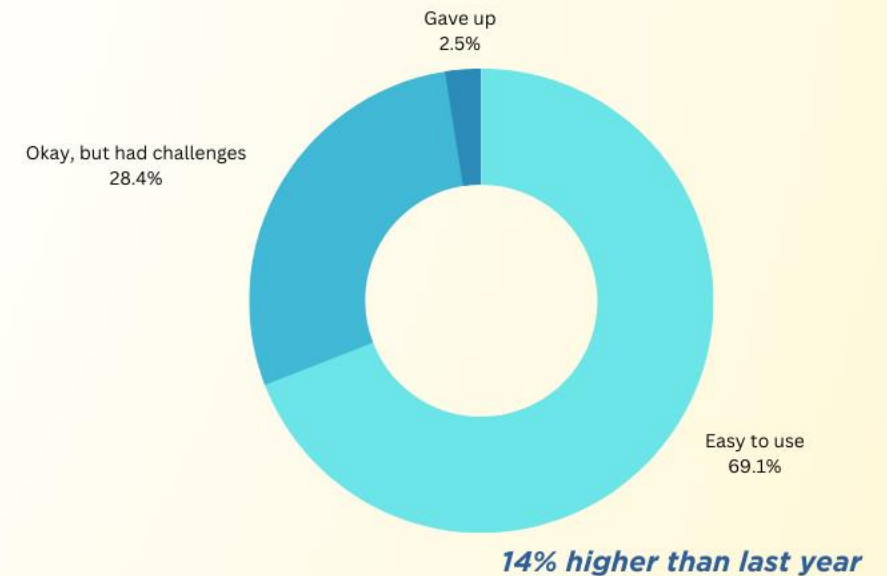
Considerations: *have a confirmation screen with selections or email receipt*

Common theme: Need for benefits resources while making selections

- Less complicated way to understand the differences among the plans
- Have a better explanation or demonstration by using a video maybe
- Perhaps, more step-by-step instructions and explain each of the plan coverage.
- make it easier to find and reference the side by side comparison of plans

Considerations: *linking to Care Compass Benefits Enrollment page at beginning, which includes plan comparisons and eBenefits Guide*

E-Benefits experience





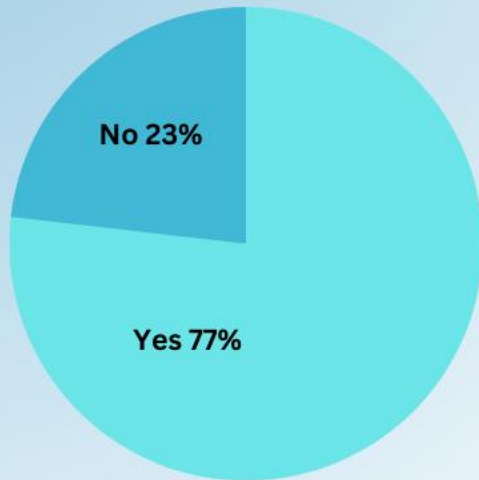
Additional comments about benefit enrollment experience or plan options. (1,916 responses)

The most common responses regarding **plan options and coverages**:

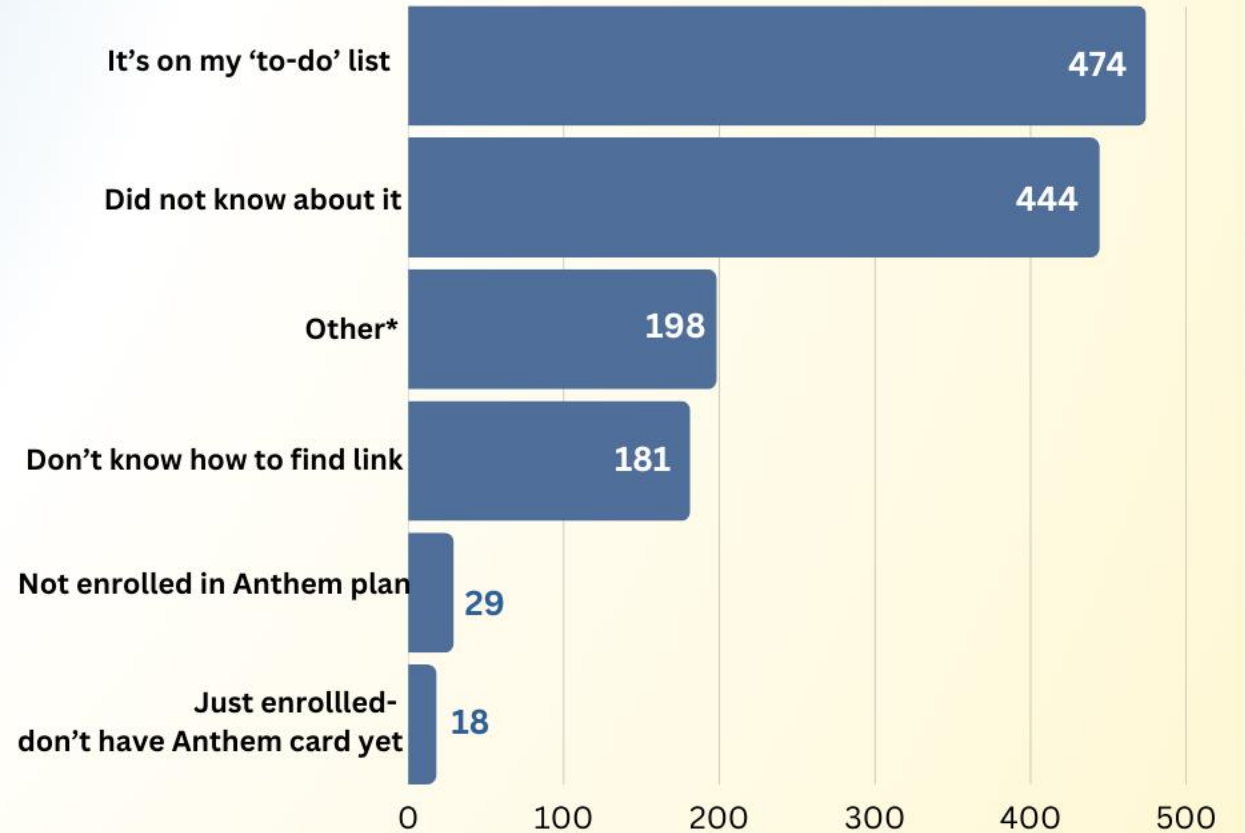
- **Need for Vision Coverage:** including coverage for eyeglasses and contact lenses
- **Desire for more well-being programs:** such as gym memberships, Silver Sneakers, and other wellness programs
- **Provider Network Concerns:** issues with the accuracy of the provider network listings. Providers were listed as in-network when they were not, particularly with Cigna.
- **Issues with Claims Processing:** Some respondents reported issues with claims processing, including problems with out-of-network coverage and claims rejections.
- **Dental Coverage:** coverage for various dental procedures like bridges, implants, crowns, and orthodontia.
- **Concerns About Emergency Room Co-Pay:** unhappy with the \$250 co-pay for emergency room visits, particularly when the ER was the only option.
- **Loss of Coverage or Changes in Medications:** Some individuals reported losing coverage for specific medications or experiencing issues related to their prescriptions (many are related to weight loss medications/Flyte)
- **Bloodwork Coverage:** More choice in lab services, particularly for bloodwork at Yale
- **Holistic Treatment Coverage:** desire for holistic treatments like acupuncture and naturopathy to be covered under state plans.

Benefits Portal

Have you created an account for your personal benefits/HEP portal on Care Compass?



(If no) Tell us why you haven't created an account to your secure, personalized benefits/HEP portal?

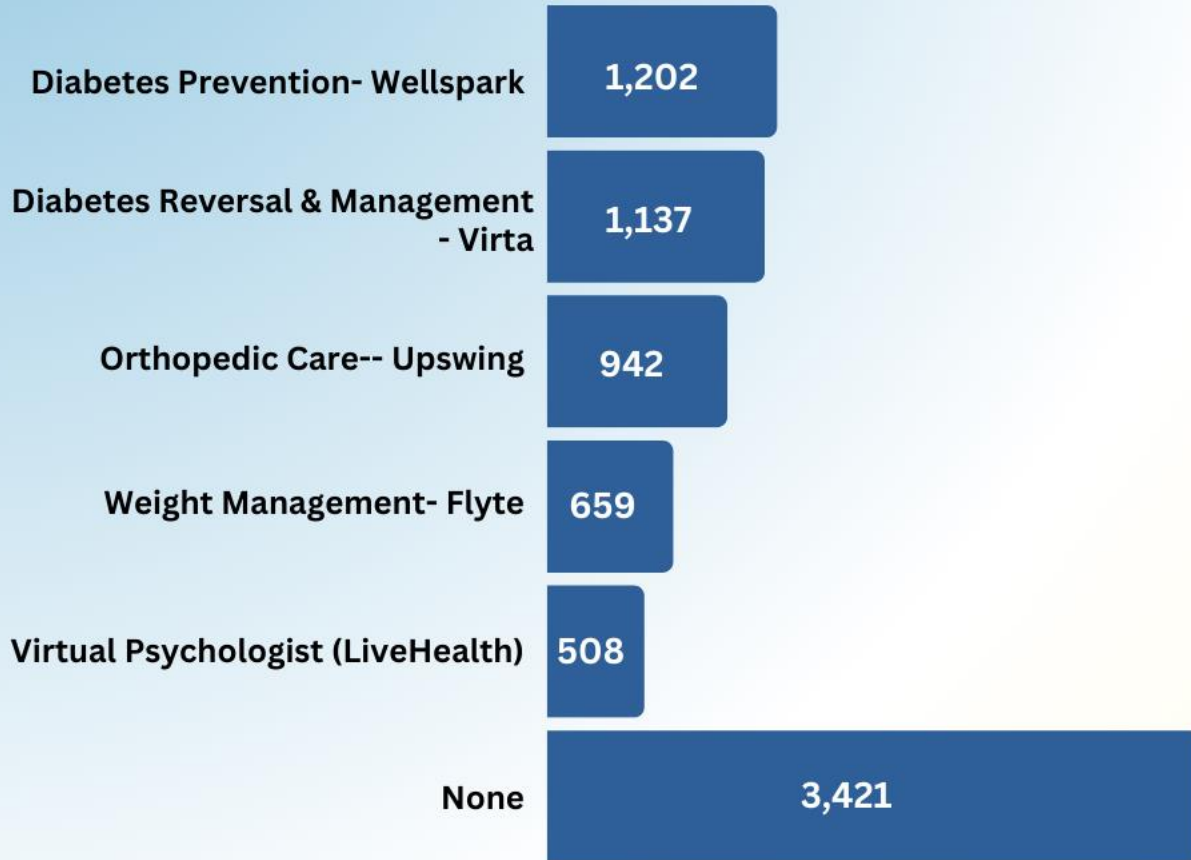


*OTHER REASONS FOR NOT REGISTERING

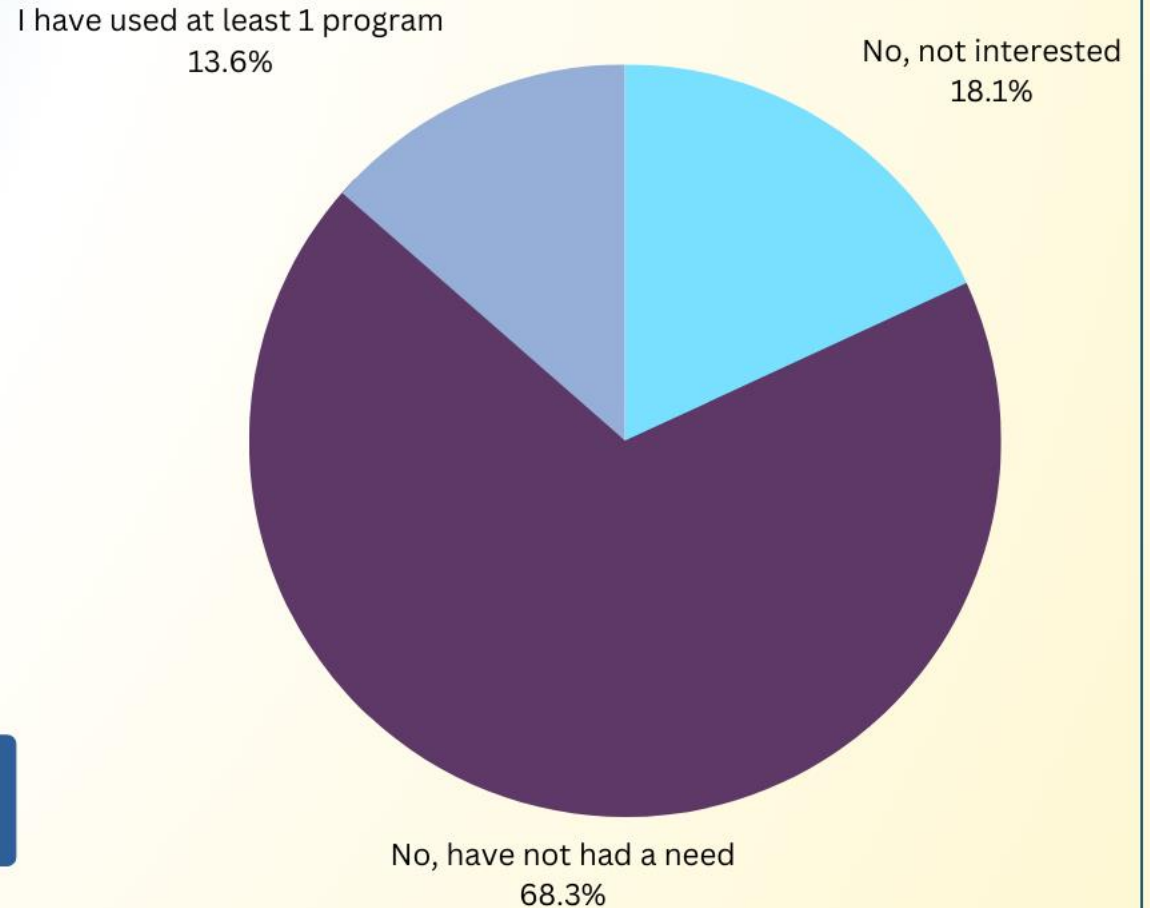
- Concerns about online security
- Not feeling the need for another online account
- Difficulties with the website or logging in
- preferring to speak to someone in person
- Not understanding the benefits of the portal
- Not having the time or interest to enroll.
- Issues with the previous portal



Program Recognition



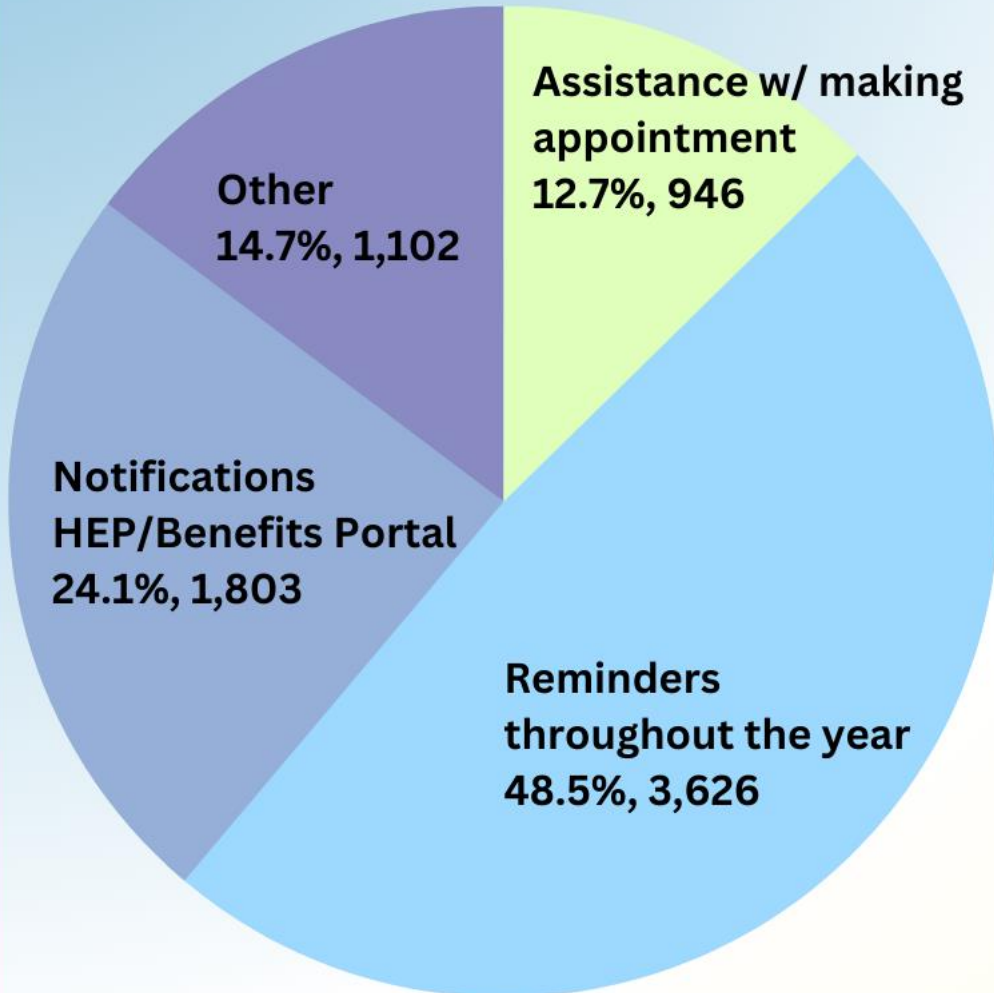
Would you use any of these programs, if needed?



HEP REQUIREMENTS



What would encourage you to schedule HEP screenings earlier in the year?



Top “other” answers

- Concern/confusion over having to schedule a year in between appointments for it to be covered (over 160 responses)
- Availability of providers: wait times, hard to schedule appt. during work hours, help finding a provider (about 120 responses)
 - Difficulty getting time off work (especially in 6-month probation period) (50 responses)
- Already on top of my appointments/ I check my status regularly/ I remember to schedule on my own/ I do not require more notifications (220+ responses)
- Personalized reminders (i.e. email or mail that says what requirement outstanding, instead of telling to check portal) (about 25 responses)



Barriers

- Provider Search Tool effectiveness
- eBenefits-plan enrollment/changes
- HEP compliance notifications
- Health/wellbeing/clinical program awareness

Solutions

- Working with Emblem Health and Cigna
- Working with Core-CT
- Looking at new options
 - (text; earlier notices, portal registration campaigns, etc.)
- Focus Groups
 - (HEP, wellbeing, point solutions, portal)



- Care Coordination – Quantum & PCI Provider group meetings
- Reporting
- Quality measurement & supplemental data



Transparency Data published on Open Connecticut for FY 2023

- FY 2023 Health Plan Summary Performance data has been posted to Open Connecticut.
- [Link](#) to the information available on the Comptroller's Open Connecticut website and included in the appendix.



Questions and Comments



Adjourn



Appendix



Connecticut Health Plan

Public Dashboard

Reporting Period: July 2022 - June 2023 (Current Period) | July 2021 - June 2022 (Prior Period)

Includes all covered plan participants (Active, Non-Medicare Retirees and Medicare Retirees) unless otherwise noted



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Page 9 – Plan Paid By Age Band and Gender

Page 13 – Emergency Room Visits

Page 17 – Top 15 Drugs

Page 21 – Top 15 Prescription Drug Disease Indications

Page 25 – Top 15 Diagnosis Categories for Medical Claims

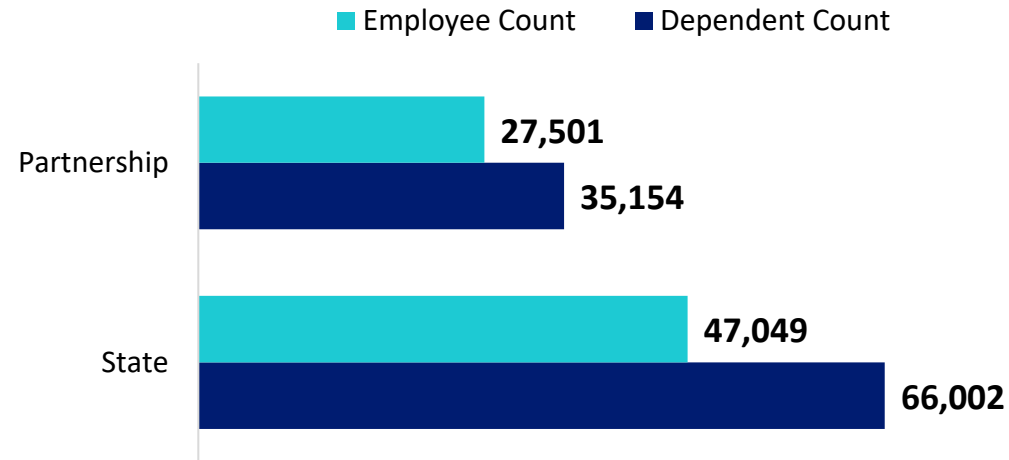
Page 29 – Distribution of Claims By Membership



Enrollment: Actives

July 2022 – June 2023

Average Employee and Dependent Counts



Average Employee and Dependent Counts

Line of Business	Employee Count	Dependent Count	Total Count	PEPM ¹
Partnership	27,501	35,154	62,654	\$1,460.25
State	47,049	66,002	113,051	\$1,425.15
Total	74,550	101,156	175,706	\$1,438.10

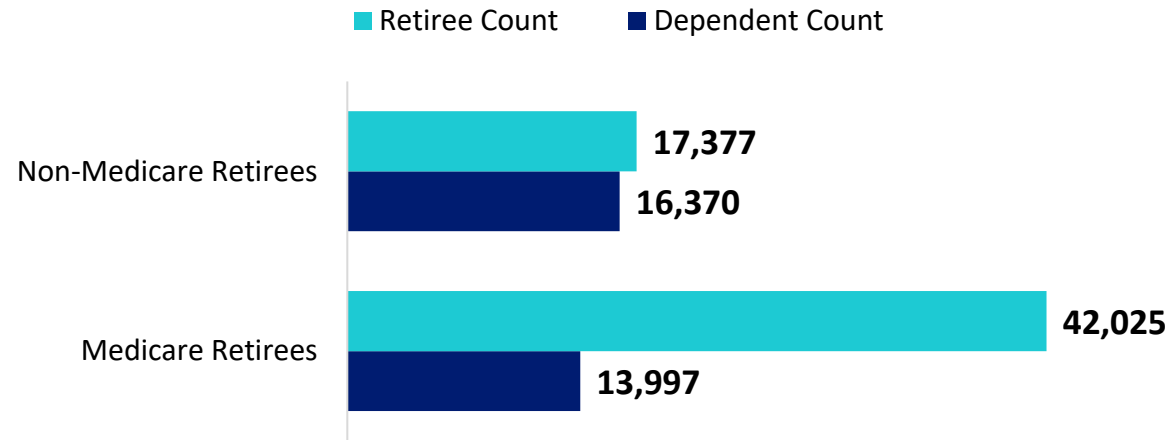
¹ Per Employee Per Month

² Partnership is higher due to membership located in counties that have a higher average cost of care, Regional pricing adjustments account for this disparity.

Enrollment: Retirees

July 2022 – June 2023

Average Retiree and Dependent Counts



Average Retiree and Dependent Counts				
Status	Retiree Count	Dependent Count	Total Count	PEPM ¹
Non-Medicare Retirees	17,377	16,370	33,747	\$1,580
Medicare Retirees	42,025	13,997	56,023	\$1,303

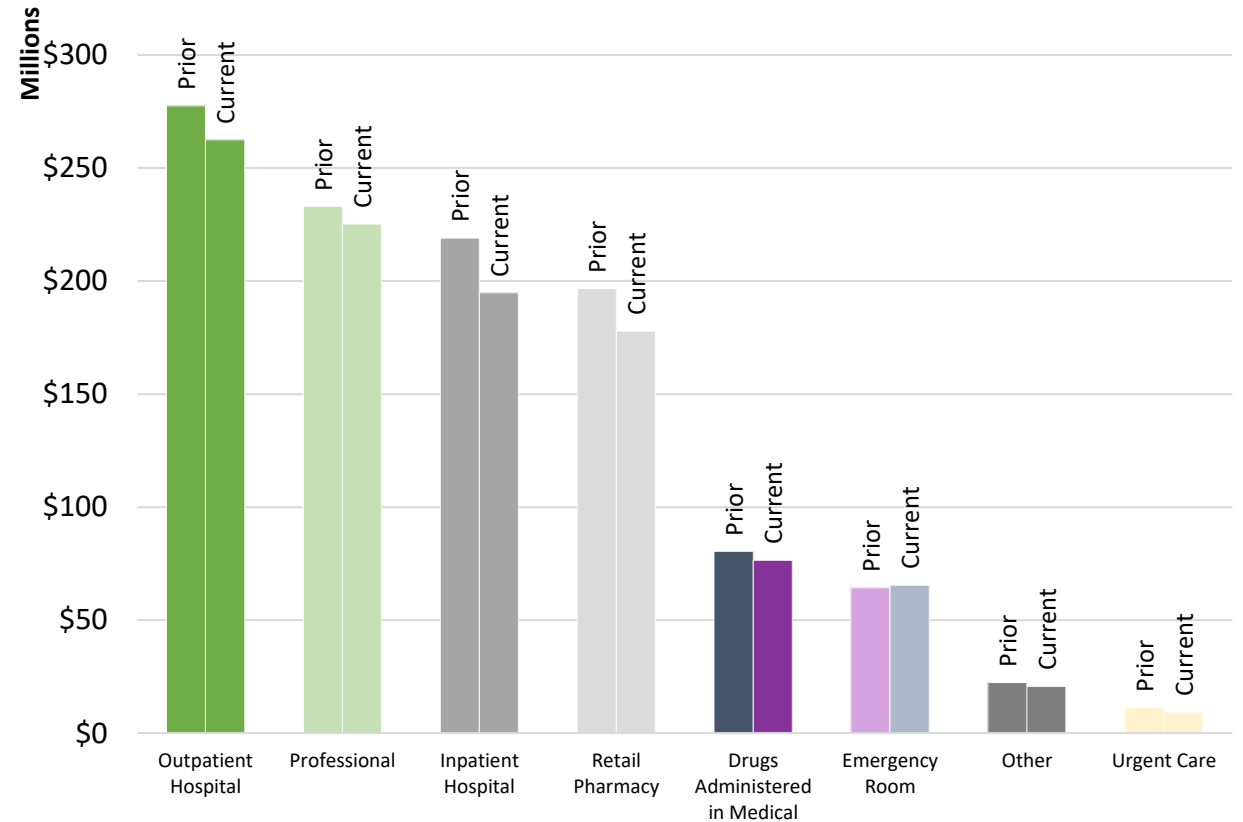
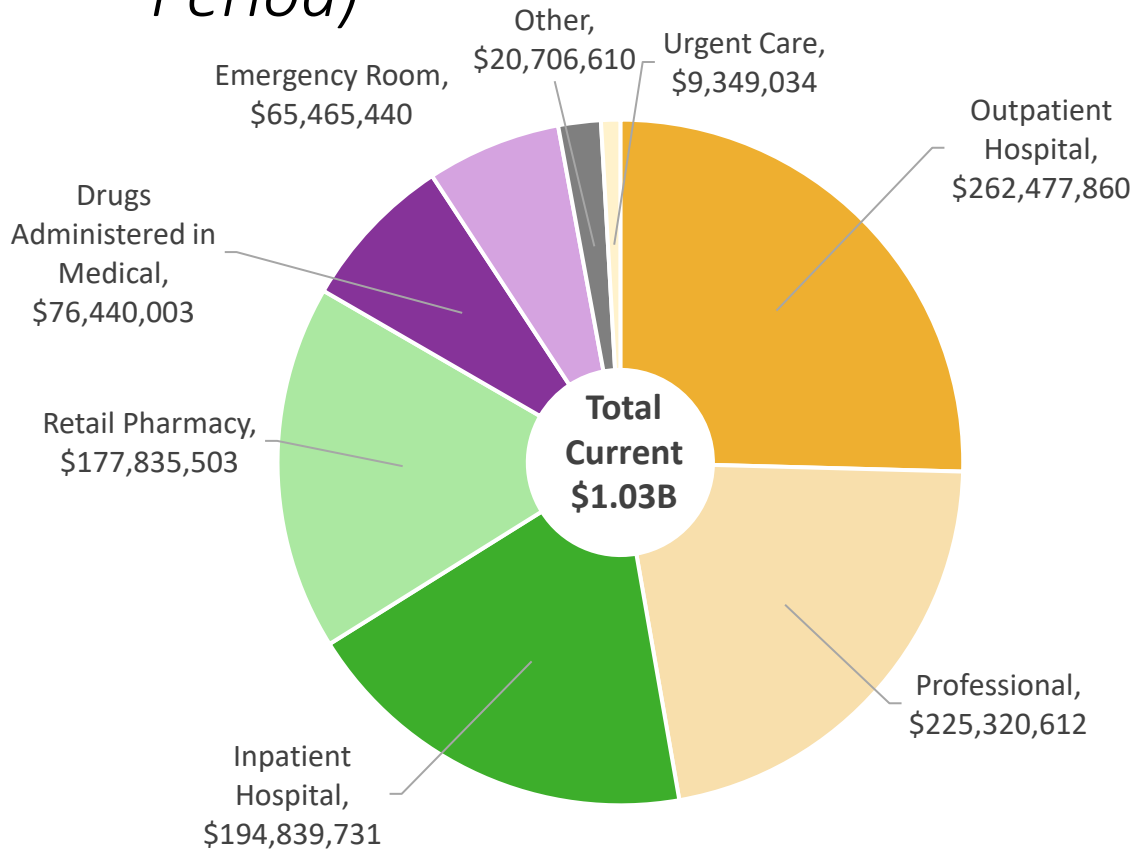
¹ Per Employee Per Month – these numbers include State and Partnership retirees. As Partnership retiree membership increases, they will be reported separately.

Plan Paid By Setting – State Plan Active Population

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

Current vs Prior

Total: Prior – \$1.1B Current – \$1.03B



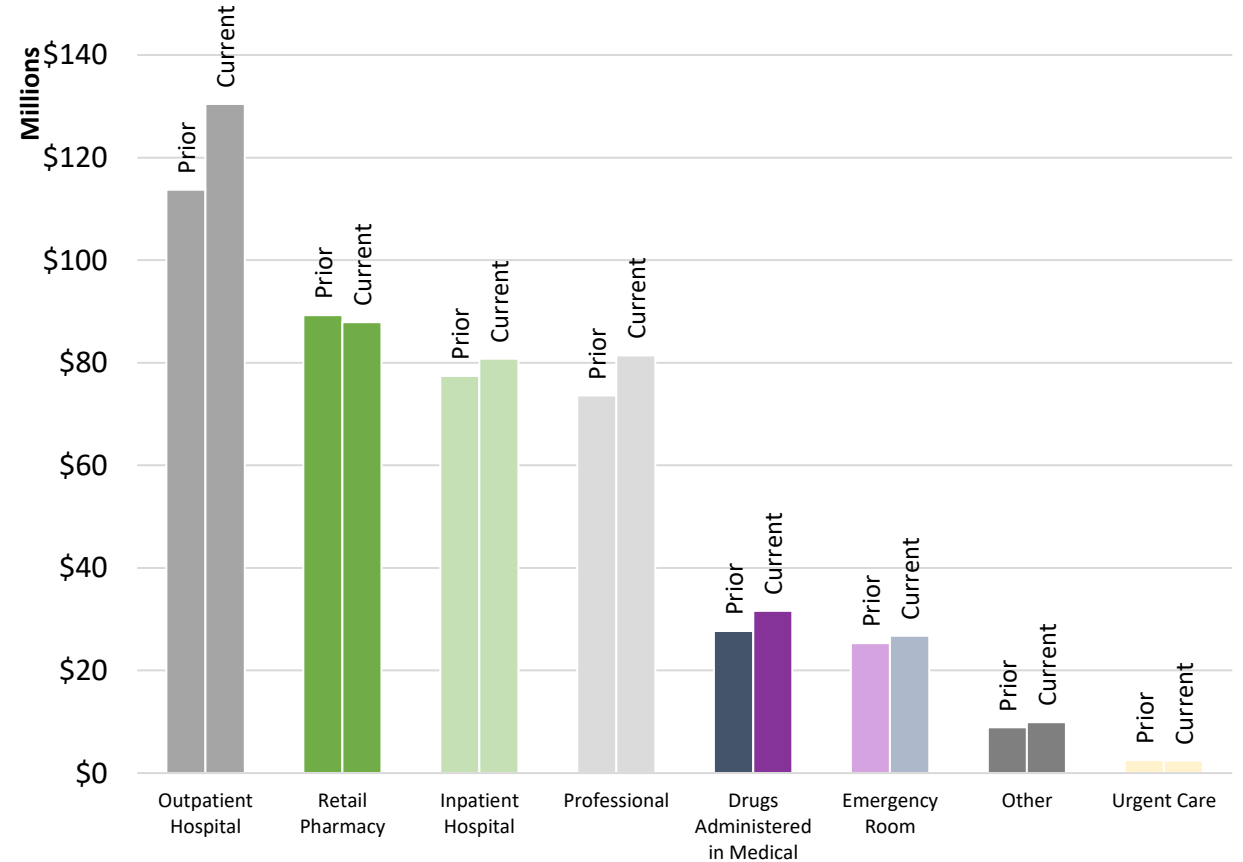
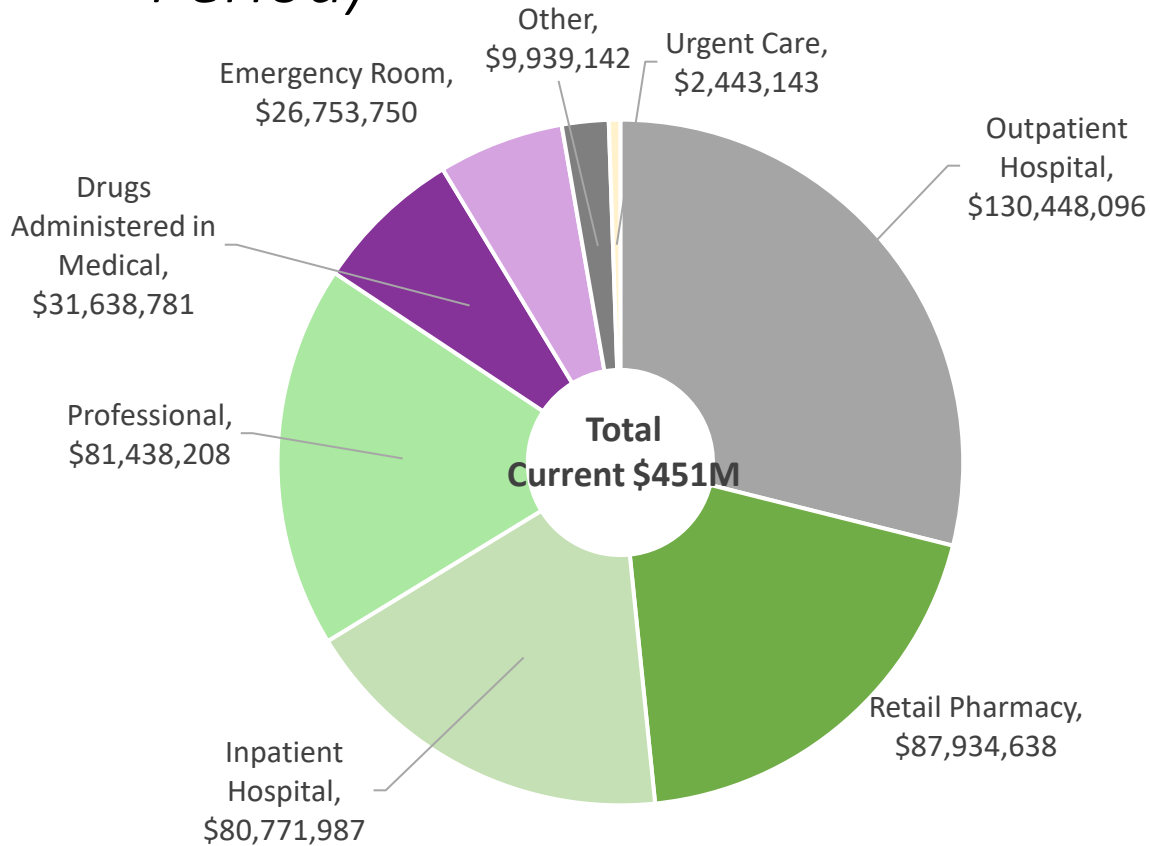
Other includes ancillary claims such as Home Health, Hospice, Durable Medical Equipment (DME), Ambulance etc.

Plan Paid By Setting – State Plan Non-Medicare Retirees

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

Current vs Prior

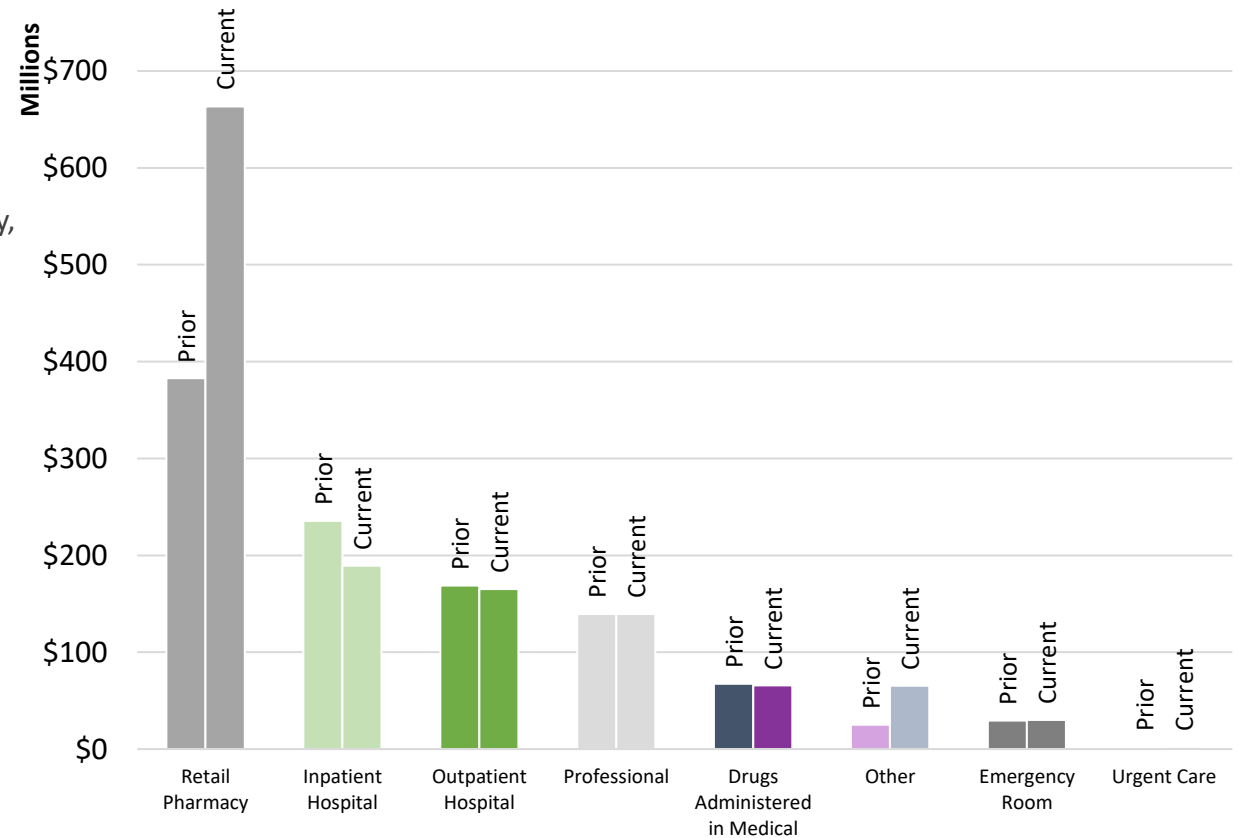
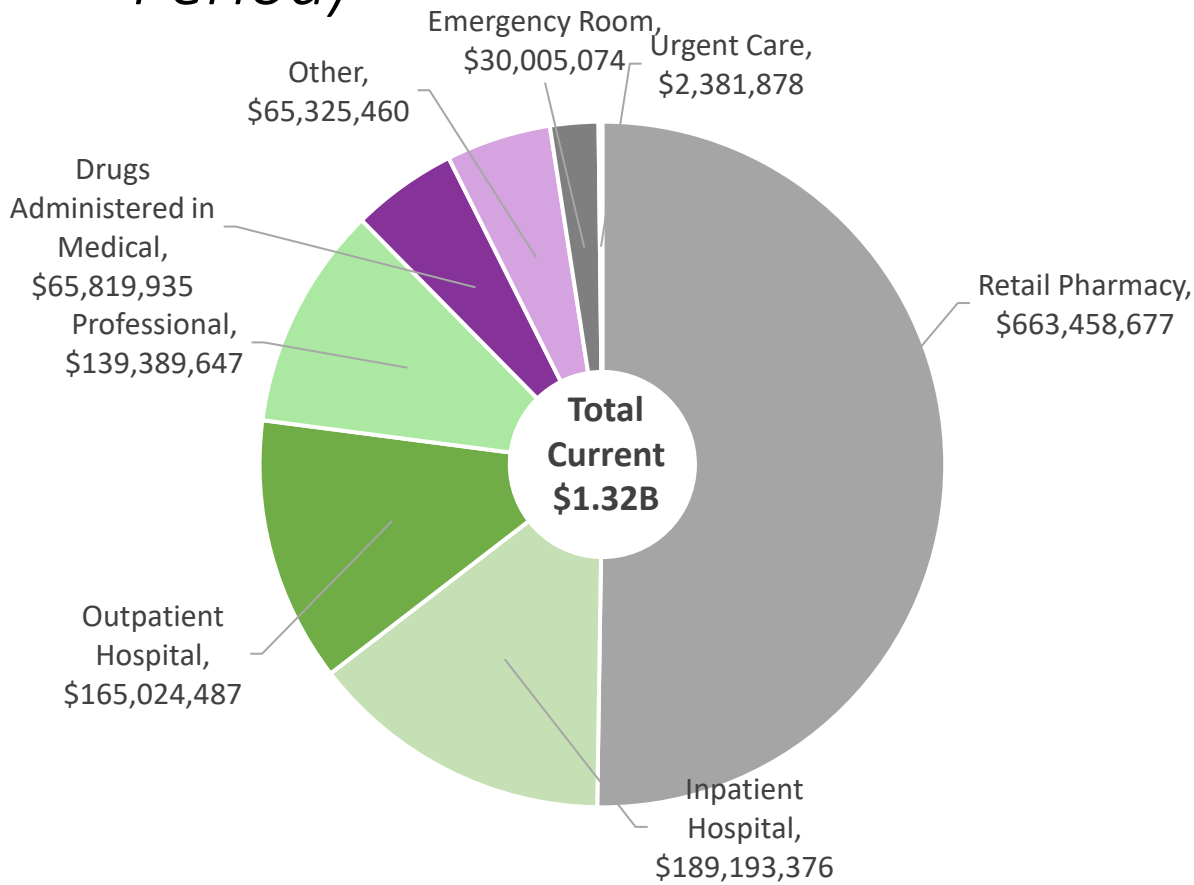
Total: Prior – \$419M Current – \$451M



Other includes ancillary claims such as Home Health, Hospice, Durable Medical Equipment (DME), Ambulance etc.

Plan Paid By Setting – State Plan Medicare Retirees

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)
 Current vs Prior
 Total: Prior – \$1.05B Current – \$1.32B



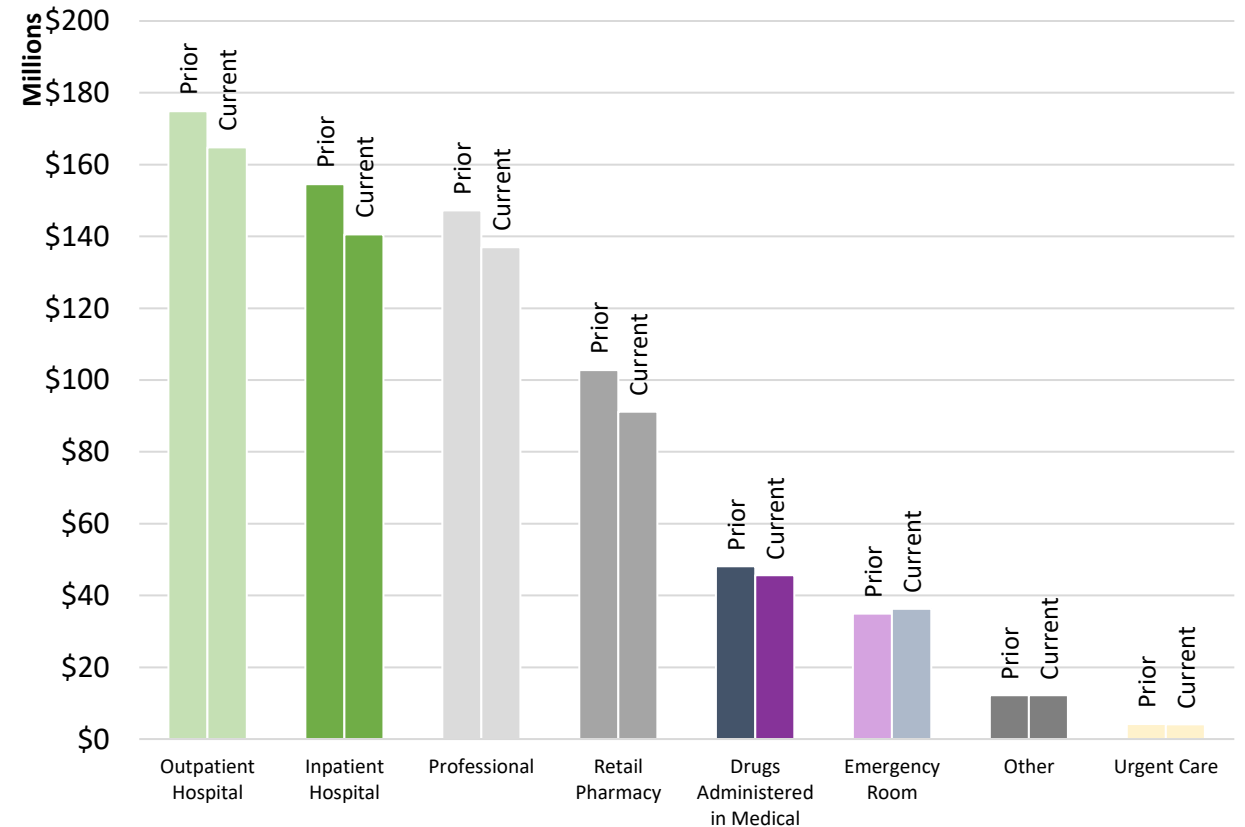
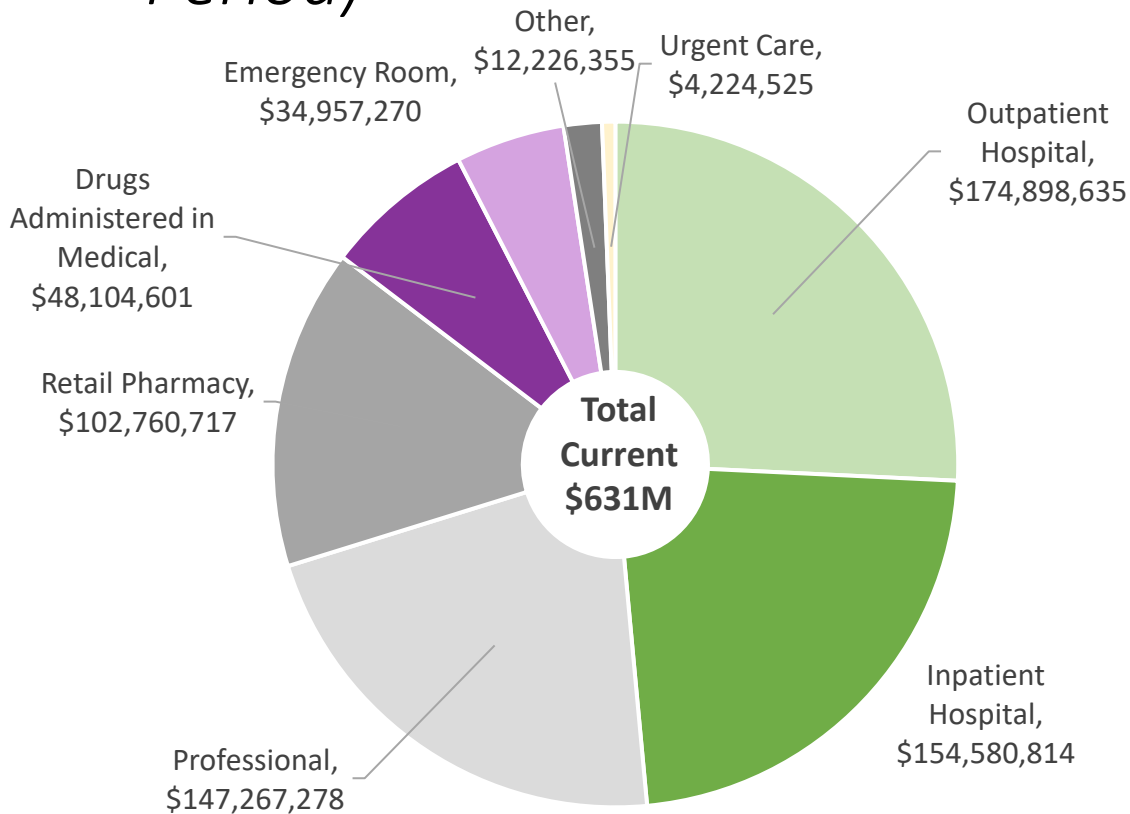
Other includes ancillary claims such as Home Health, Hospice, Durable Medical Equipment (DME), Ambulance etc.

Plan Paid By Setting – Partnership Plan (includes retirees)

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

Current vs Prior

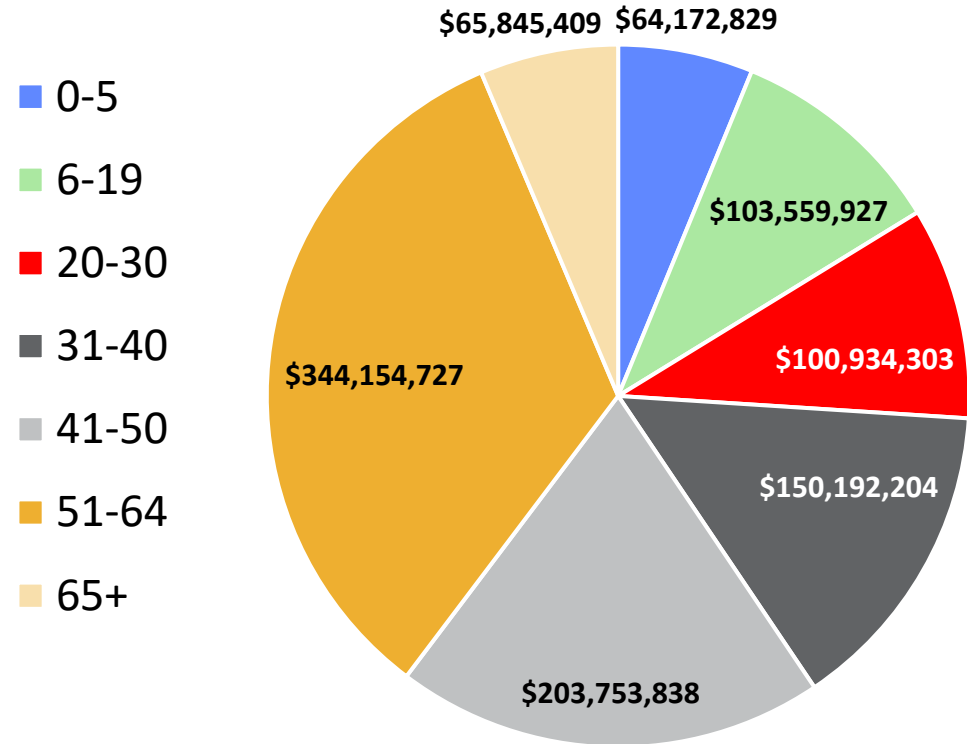
Total: Prior – \$679M Current – \$631M



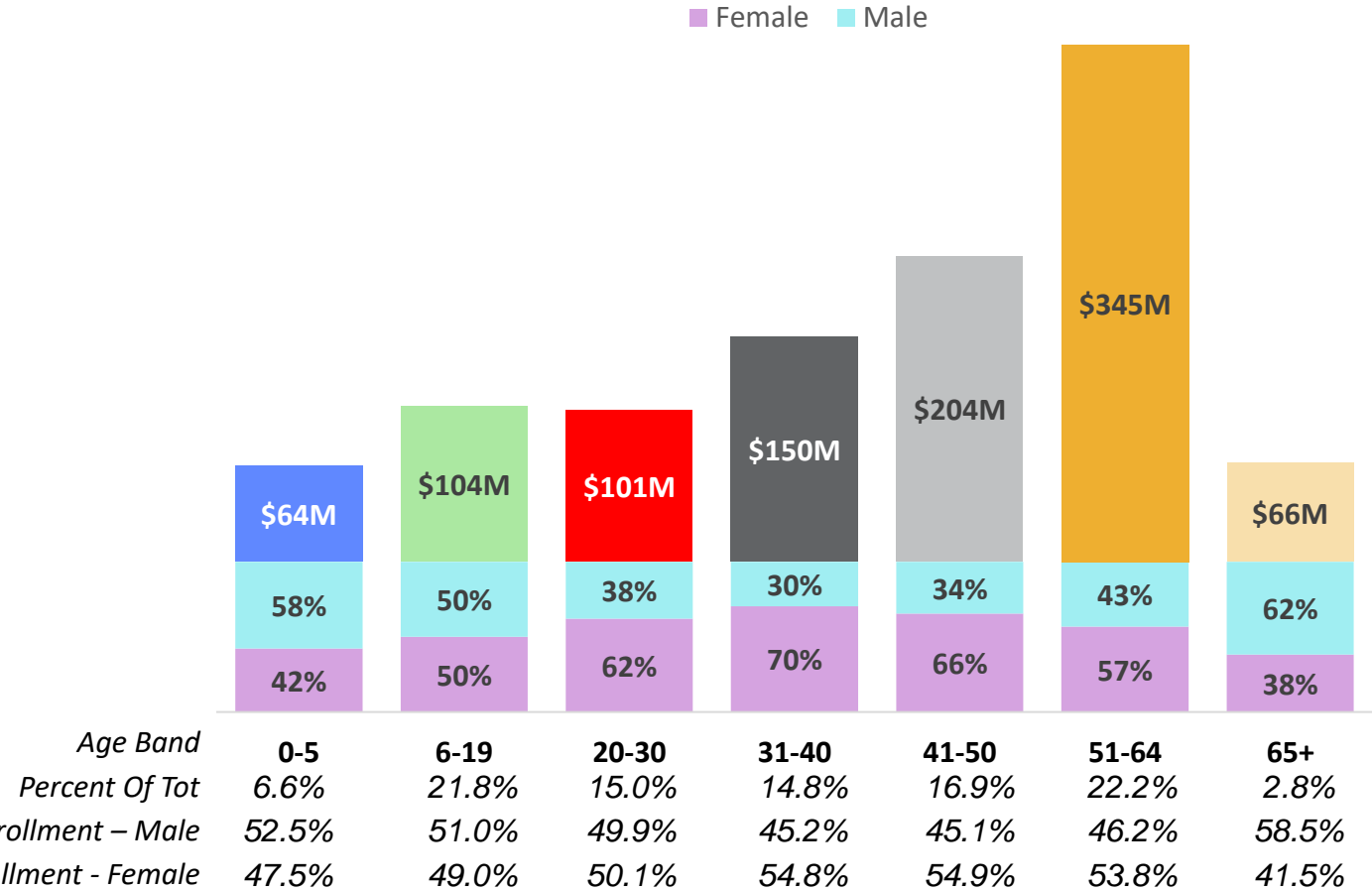
Other includes ancillary claims such as Home Health, Hospice, Durable Medical Equipment (DME), Ambulance etc.

Plan Paid By Age and Gender – State Plan Active Population July 2022 – June 2023

Plan Paid By Age Band

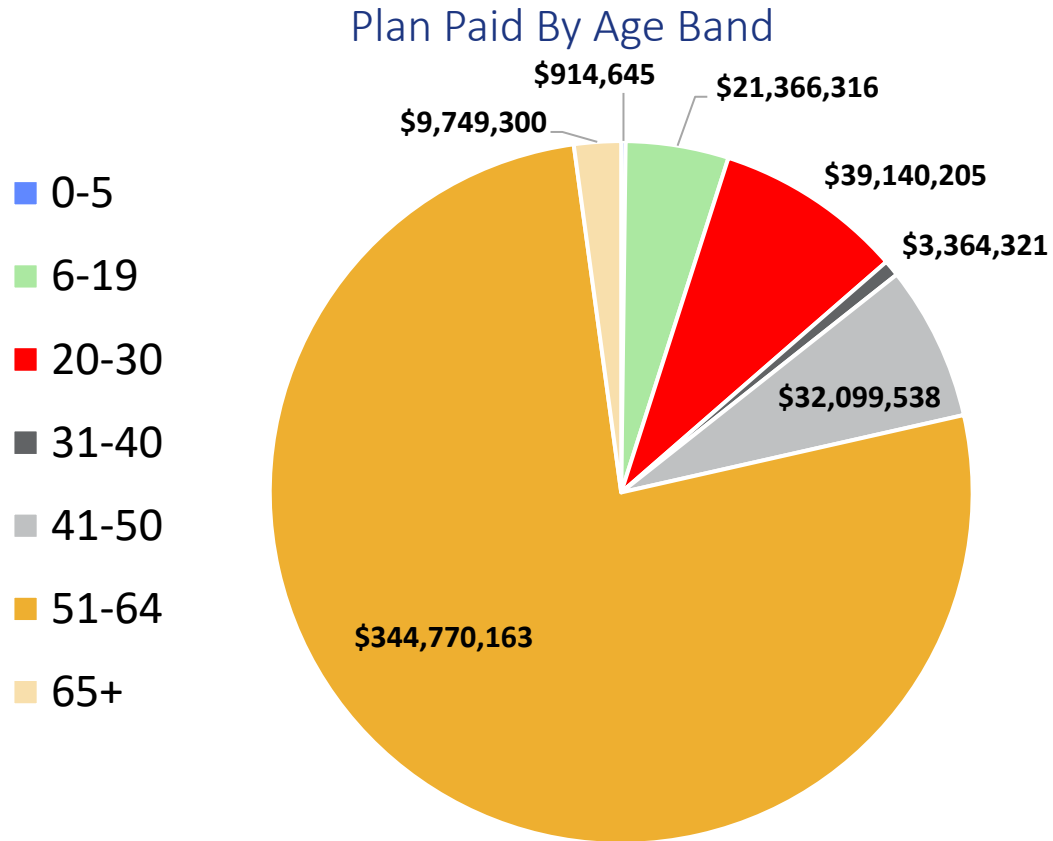


Plan Paid By Age Band and Gender



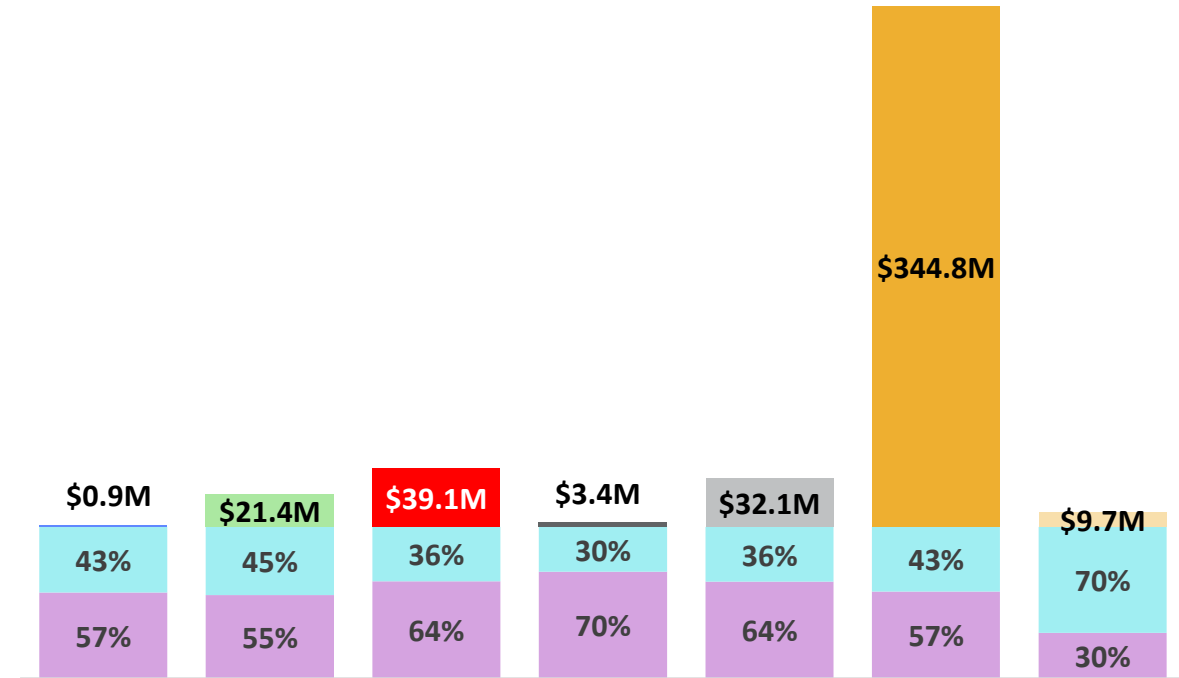
Plan Paid By Age and Gender — State Plan Non-Medicare

July 2022 – June 2023



Plan Paid By Age Band and Gender

Female Male

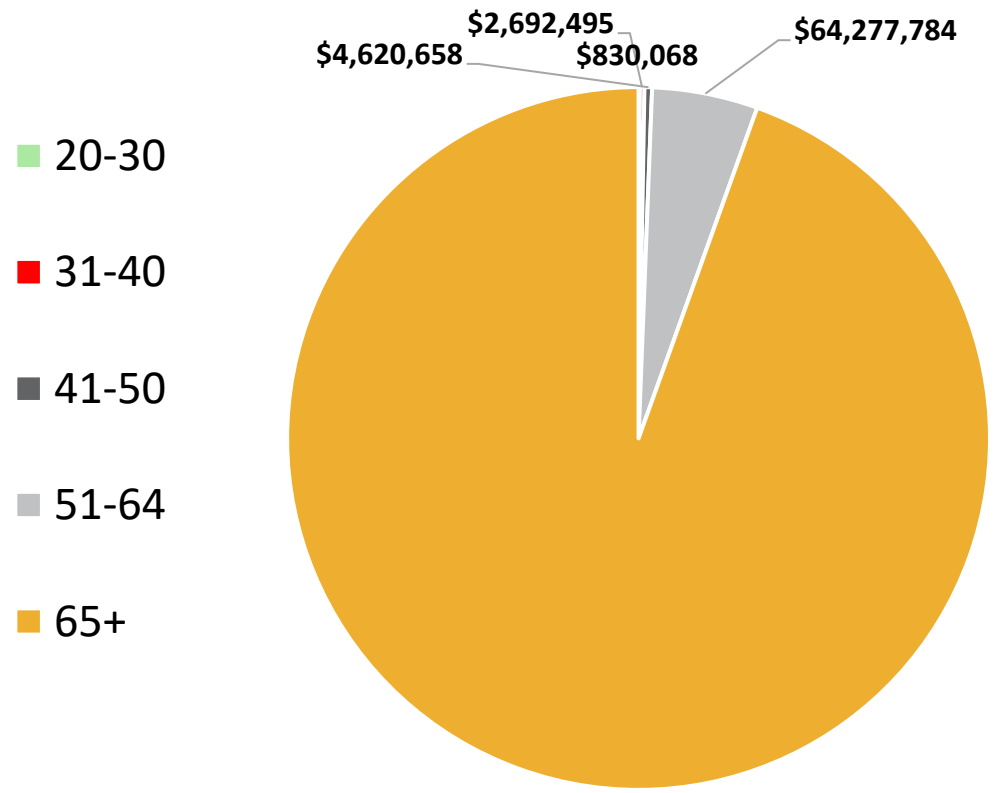


Age Band	0-5	6-19	20-30	31-40	41-50	51-64	65+
Percent Of Tot	0.5%	11.7%	18.7%	0.8%	6.9%	59.8%	1.6%
Pct of Enrollment – Male	41.8%	50.6%	49.9%	34.2%	40.4%	43.9%	51.2%
Pct of Enrollment - Female	58.2%	49.4%	50.1%	65.8%	59.6%	56.1%	48.8%

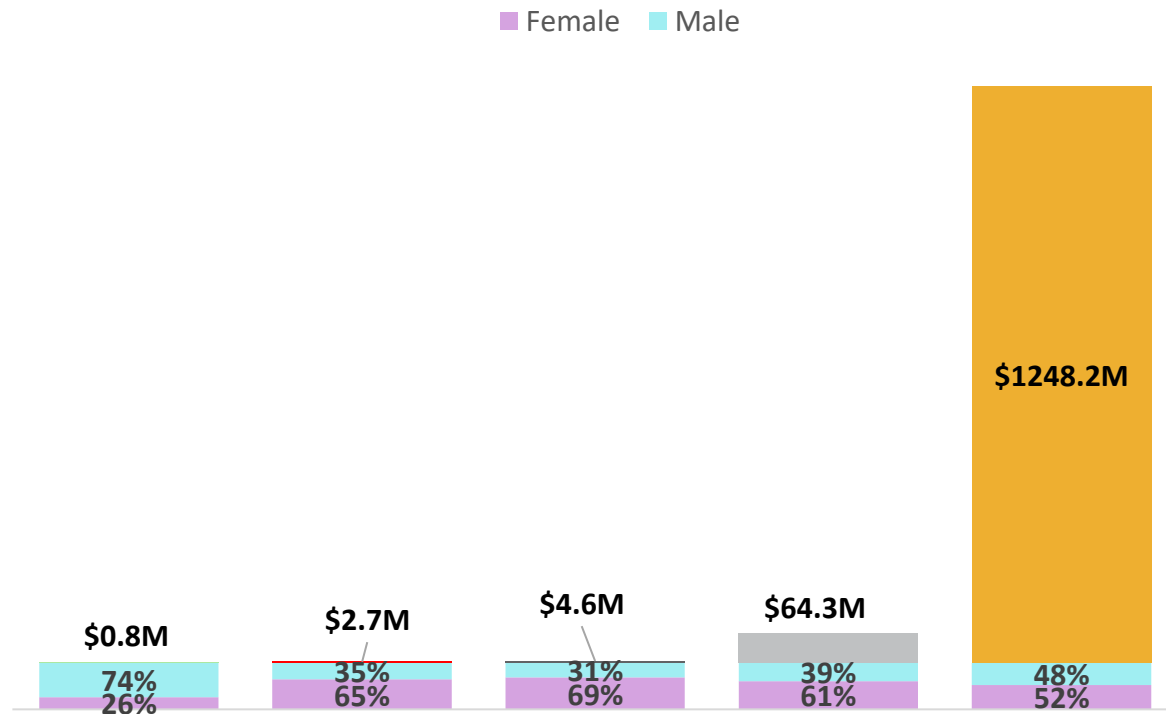
Plan Paid By Age and Gender – State Plan Medicare Retirees

July 2022 – June 2023

Plan Paid By Age Band



Plan Paid By Age Band and Gender

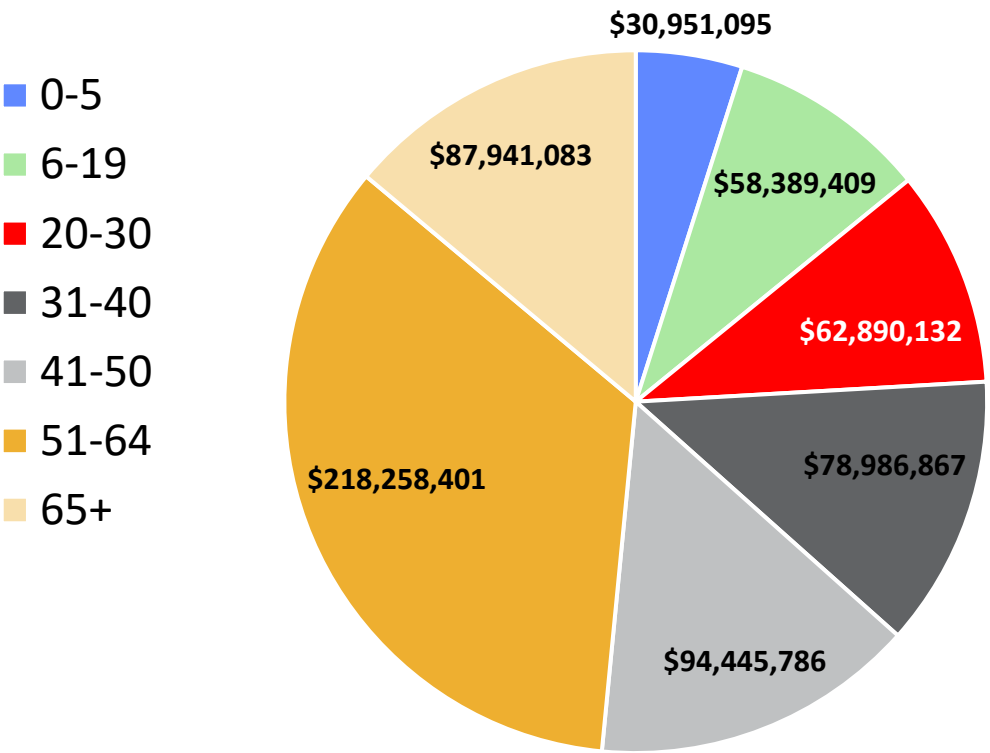


Age Band	20-30	31-40	41-50	51-64	65+
Percent Of Tot	0.1%	0.2%	0.2%	2.6%	97.0%
Pct of Enrollment – Male	62.4%	51.3%	51.6%	41.4%	43.5%
Pct of Enrollment - Female	37.6%	48.7%	48.4%	58.6%	56.5%

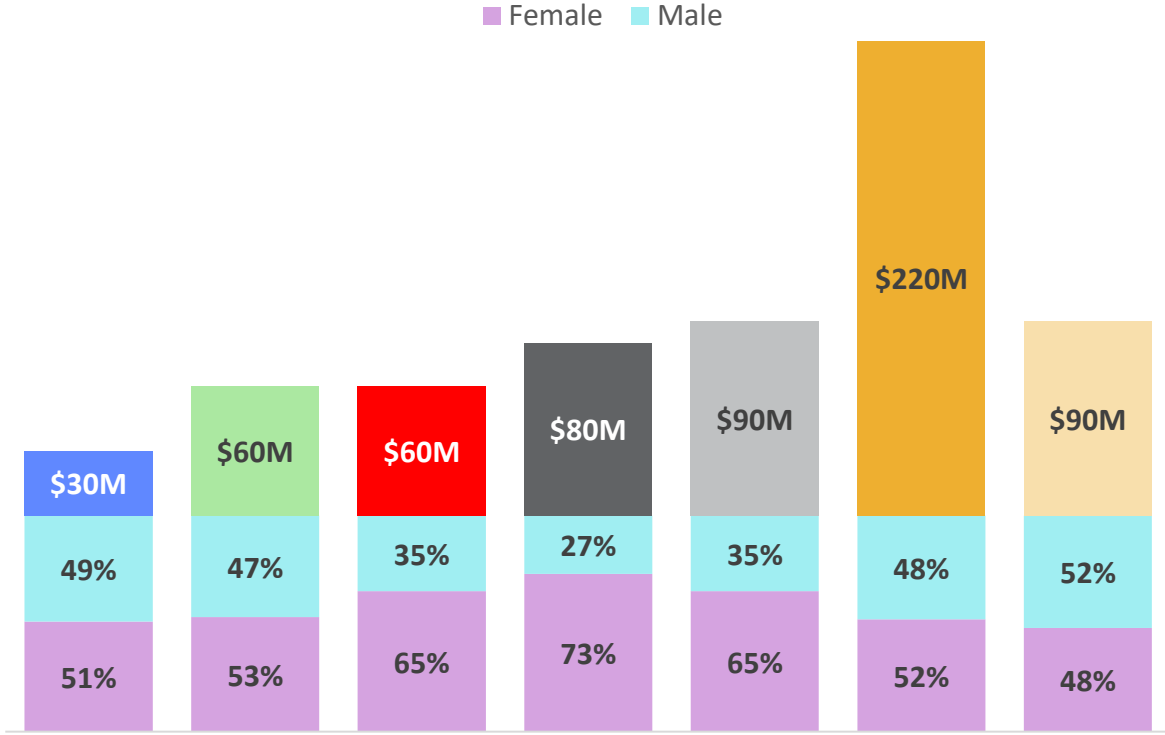
Plan Paid By Age and Gender — Partnership Plan (incl. retirees)

July 2022 – June 2023

Plan Paid By Age Band



Plan Paid By Age Band and Gender



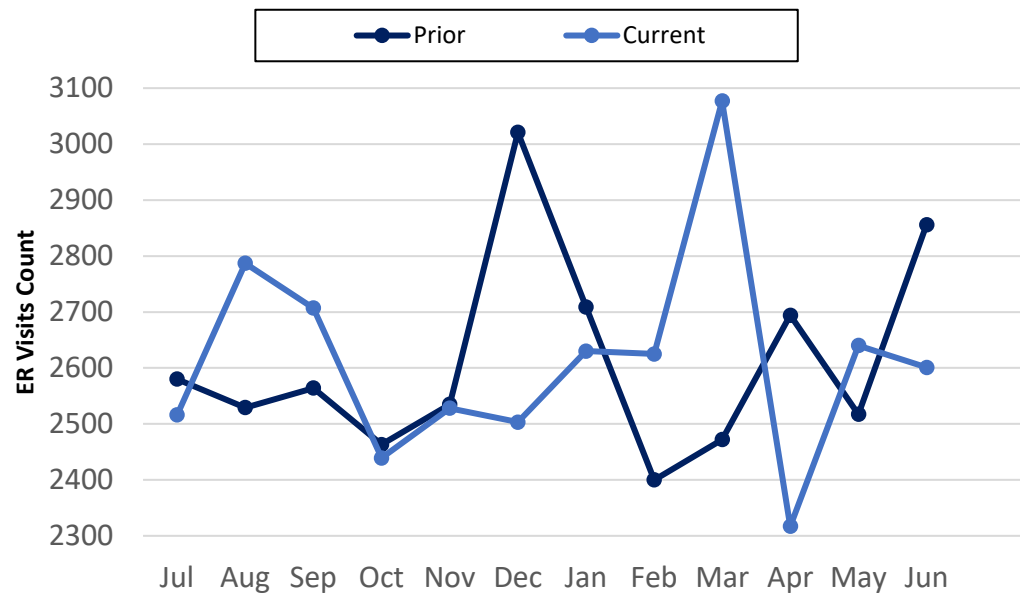
Age Band	0-5	6-19	20-30	31-40	41-50	51-64	65+
Percent Of Tot	6.3%	19.2%	16.4%	13.8%	14.7%	23.8%	5.9%
Pct of Enrollment – Male	50.5%	51.2%	47.5%	44.6%	45.4%	45.7%	48.1%
Pct of Enrollment - Female	49.5%	48.8%	52.5%	55.4%	54.6%	54.3%	51.9%

As results for Partnership retirees become more credible, they will be reported separately.

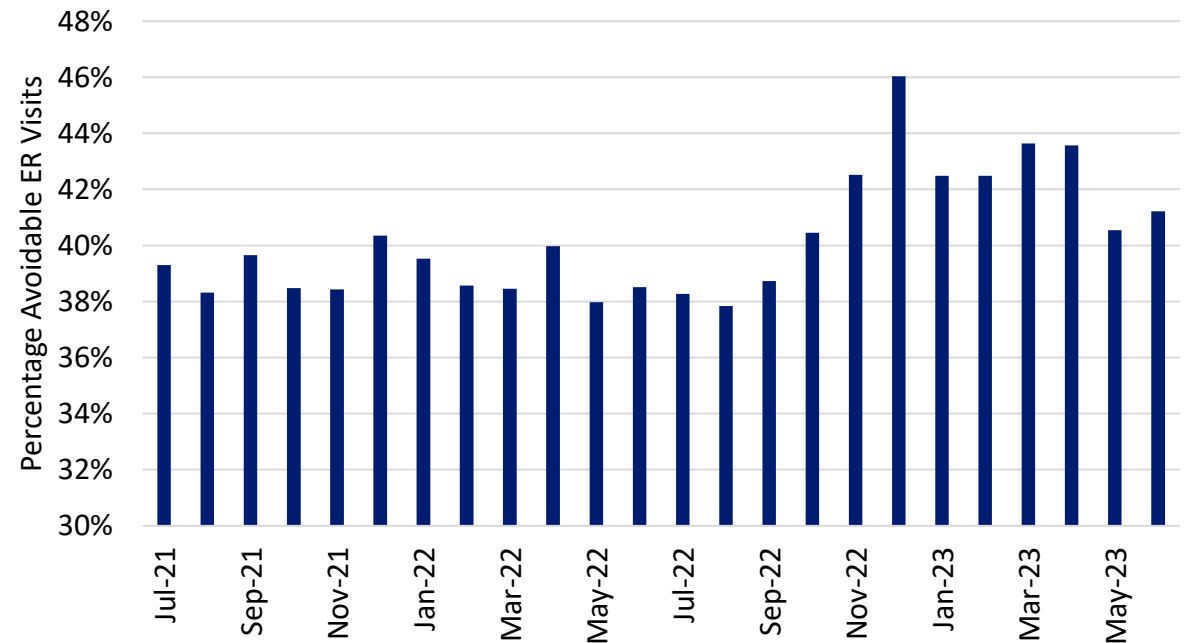
Emergency Room Visits - State Plan Active Population

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

ER Visits Per Month



Avoidable ER Visits*



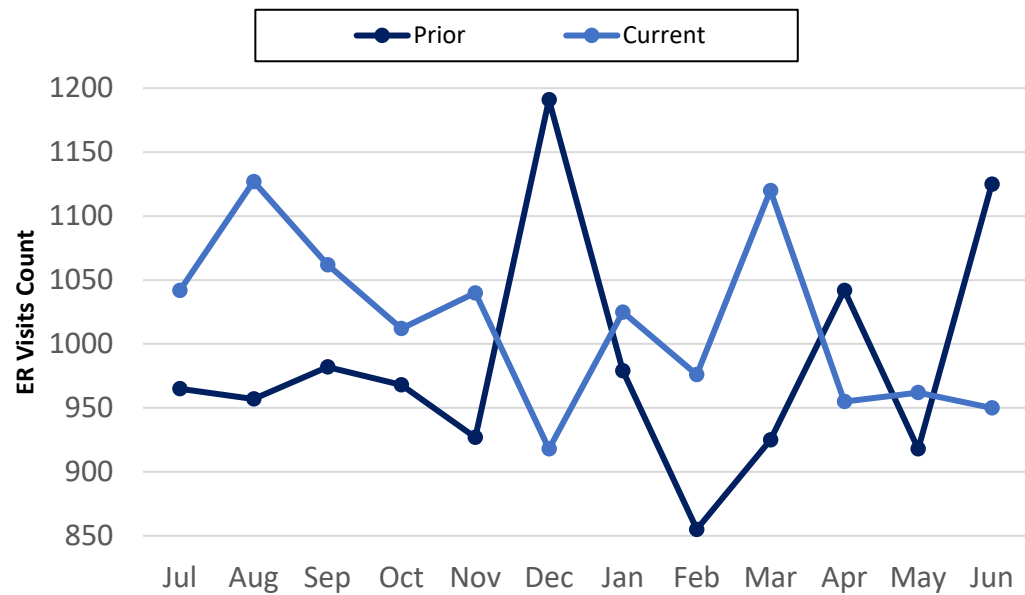
State Fiscal Year	Total ER Visits	Visits per 1,000 Covered Lives
Current	31,370	279
Prior	31,340	271

*Avoidable ER visits are those that could have been handled in a non-acute setting (e.g., a doctor's office, clinic, urgent care facility or telehealth)

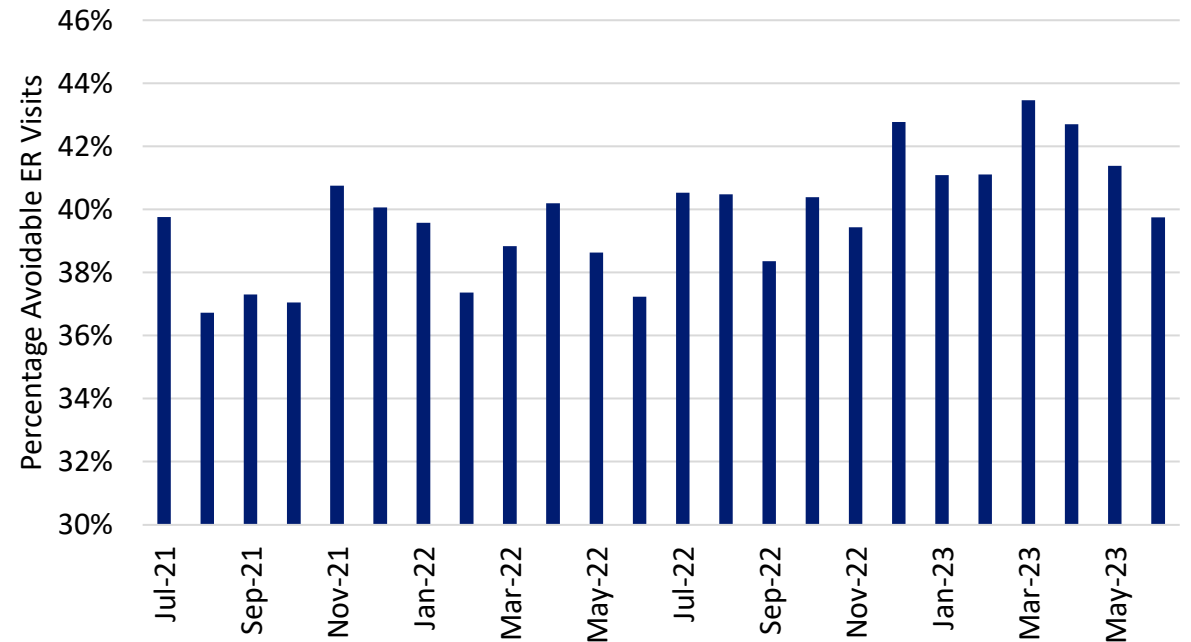
Emergency Room Visits - State Plan Non-Medicare Retirees

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

ER Visits Per Month



Avoidable ER Visits*



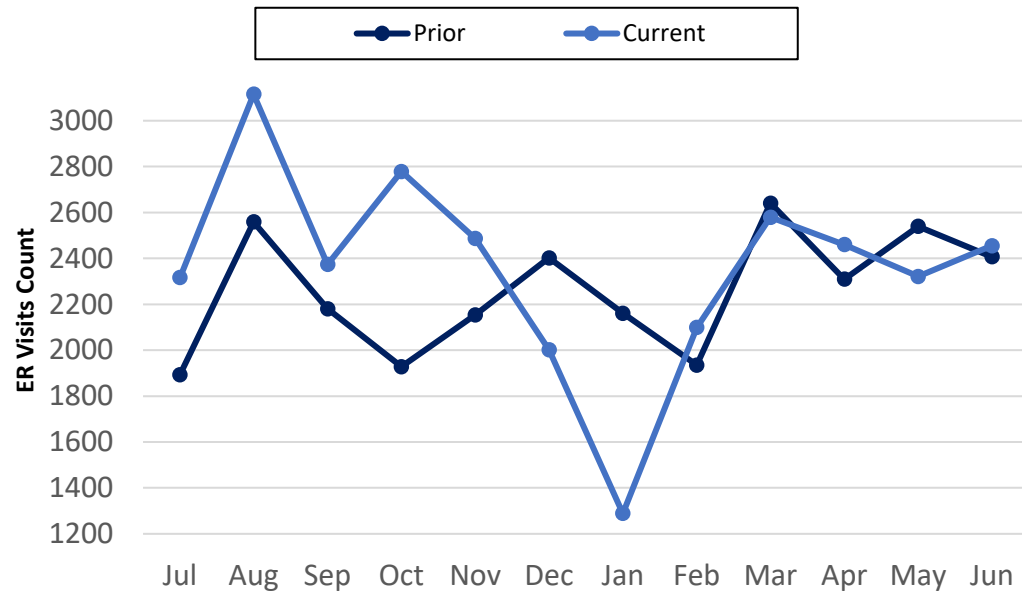
State Fiscal Year	Total ER Visits	Visits per 1,000 Covered Lives
Current	12,189	336
Prior	11,834	351

*Avoidable ER visits are those that could have been handled in a non-acute setting (e.g., a doctor's office, clinic, urgent care facility or telehealth)

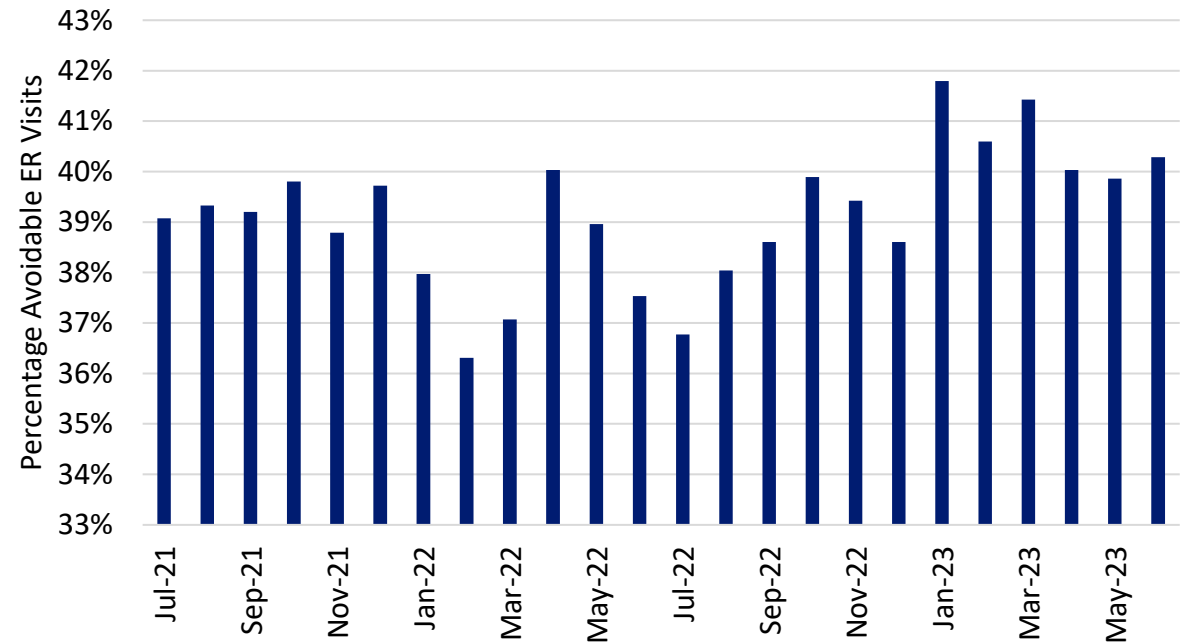
Emergency Room Visits - State Plan Medicare Retirees

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

ER Visits Per Month



Avoidable ER Visits*



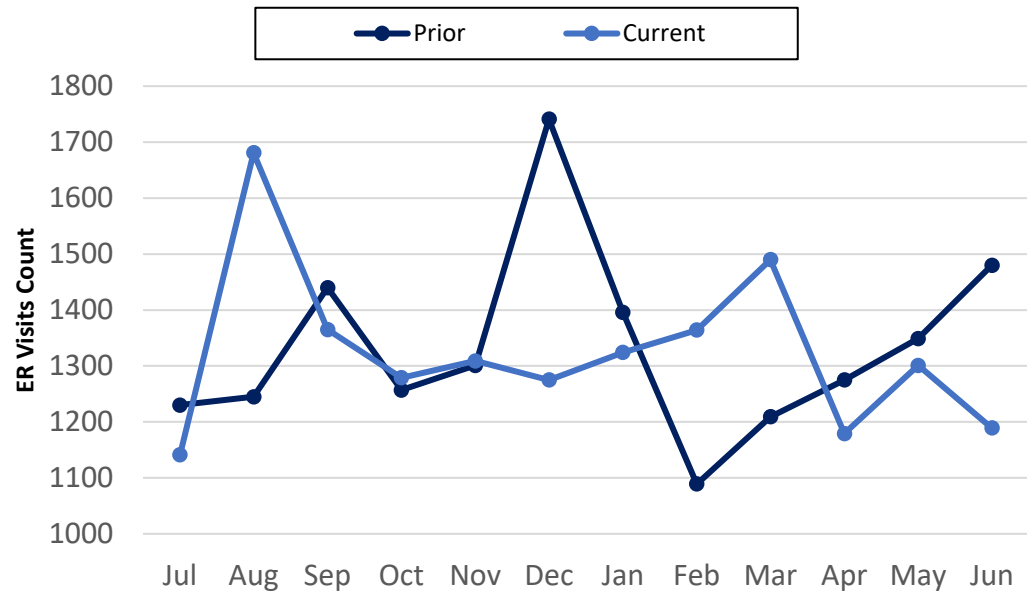
State Fiscal Year	Total ER Visits	Visits per 1,000 Covered Lives
Current	28,273	471
Prior	27,107	484

*Avoidable ER visits are those that could have been handled in a non-acute setting (e.g., a doctor's office, clinic, urgent care facility or telehealth)

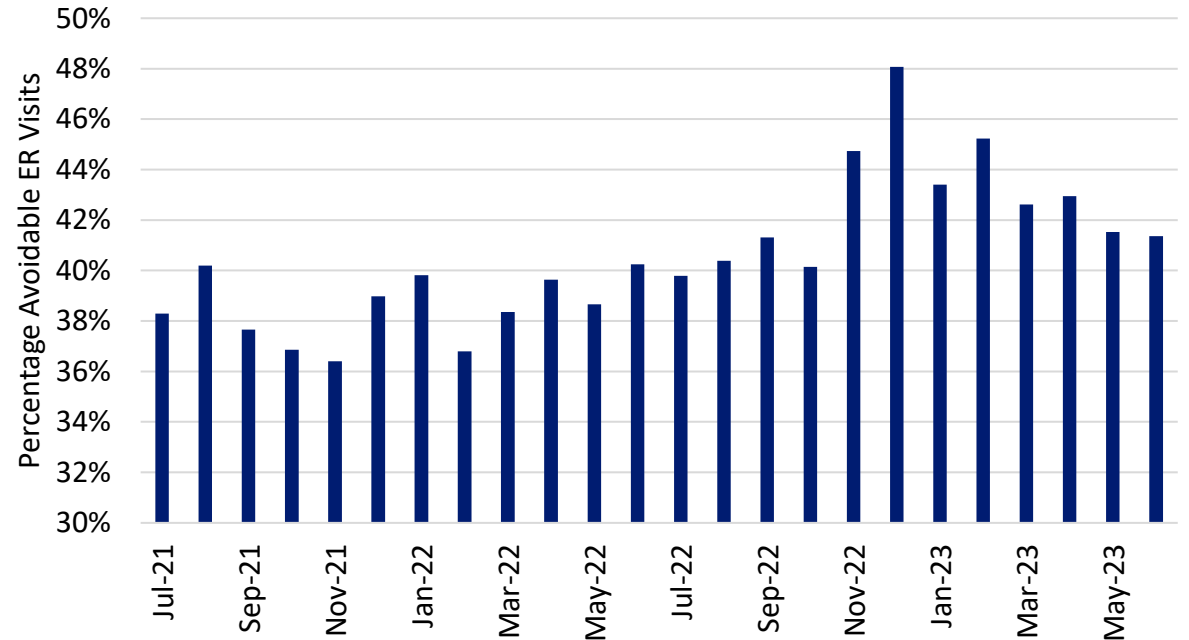
Emergency Room Visits - Partnership Plan (includes retirees)

July 2022 – June 2023 (Current Period) ; July 2021 – June 2022 (Prior Period)

ER Visits Per Month



Avoidable ER Visits*



State Fiscal Year	Total ER Visits	Visits per 1,000 Covered Lives
Current	15,897	252
Prior	16,012	236

*Avoidable ER visits are those that could have been handled in a non-acute setting (e.g., a doctor's office, clinic, urgent care facility or telehealth). As Partnership retiree membership increases, they will be reported separately.

Top 15 Drugs – State Plan Active Population

July 2022 – June 2023 By Plan Paid

Rank	Drug	Disease Indication	Total Plan Paid	Script Count	Cost Per Script
1	OZEMPIC	Diabetes	\$10,086,893	18,175	\$555
2	HUMIRA PEN	Autoimmune Disease	\$8,289,942	2,236	\$3,707
3	DUPIXENT	Skin Disorders	\$5,645,805	2,572	\$2,195
4	STELARA	Psoriasis	\$4,897,246	691	\$7,087
5	SKYRIZI	Psoriasis	\$4,014,078	479	\$8,380
6	VYVANSE	ADHD/Narcolepsy	\$3,507,072	11,428	\$307
7	TRIKAFTA	Cystic Fibrosis	\$3,419,528	180	\$18,997
8	TRULICITY	Diabetes	\$2,169,968	4,086	\$531
9	EXONDYS 51	Multiple Sclerosis/Neuromuscular Disorders	\$2,018,267	40	\$50,457
10	NURTEC	Migraine	\$1,663,242	2,487	\$669
11	XOLAIR	Asthma/COPD	\$1,540,563	941	\$1,637
12	MENOPUR	Fertility	\$1,456,684	373	\$3,905
13	MOUNJARO	Diabetes	\$1,433,599	1,063	\$1,349
14	COSENTYX SENSOREADY PEN	Psoriasis	\$1,399,096	678	\$2,064
15	BIKTARVY	Viral Infections/HIV AIDS	\$1,346,561	567	\$2,375

Top 15 Drugs – State Plan Non-Medicare Retirees

July 2022 – June 2023 By Plan Paid

Rank	Drug	Disease Indication	Total Plan Paid	Script Count	Cost Per Script
1	HUMIRA PEN	Autoimmune Disease	\$4,472,416	1,120	\$3,993
2	OZEMPIC	Diabetes	\$4,285,114	7,087	\$605
3	DUPIXENT	Skin Disorders	\$2,014,242	877	\$2,297
4	SKYRIZI	Psoriasis	\$1,824,102	202	\$9,030
5	STELARA	Psoriasis	\$1,720,641	204	\$8,435
6	TRULICITY	Diabetes	\$1,424,042	2,310	\$616
7	VYVANSE	ADHD/Narcolepsy	\$1,031,251	3,178	\$324
8	XOLAIR	Asthma/COPD	\$995,580	459	\$2,169
9	REVLIMID	Oncology	\$951,548	66	\$14,417
10	MOUNJARO	Diabetes	\$900,466	763	\$1,180
11	ELIQUIS	Blood Disorders	\$882,362	1,647	\$536
12	TRIKAFTA	Cystic Fibrosis	\$870,719	43	\$20,249
13	BIKTARVY	Viral Infections/HIV AIDS	\$841,546	315	\$2,672
14	XARELTO	Blood Disorders	\$831,338	1,880	\$442
15	ENBREL SURECLICK	Autoimmune Disease	\$805,445	337	\$2,390

Top 15 Drugs – State Plan Medicare Retirees

July 2022 – June 2023 By Plan Paid

Rank	Drug	Disease Indication	Total Plan Paid	Script Count	Cost Per Script
1	ELIQUIS	Blood Disorders	\$31,649,496	26,809	\$1,181
2	OZEMPIC	Diabetes	\$18,232,513	9,472	\$1,925
3	HUMIRA PEN	Autoimmune Disease	\$16,414,060	1,198	\$13,701
4	REVLIMID	Oncology	\$16,043,875	735	\$21,828
5	JARDIANCE	Diabetes	\$13,943,734	8,894	\$1,568
6	XARELTO	Blood Disorders	\$11,947,182	9,309	\$1,283
7	VYNDAMAX	Cardiovascular/Heart Disease	\$11,751,762	243	\$48,361
8	TRULICITY	Diabetes	\$11,129,570	6,017	\$1,850
9	IMBRUVICA	Oncology	\$9,354,650	428	\$21,857
10	JANUVIA	Diabetes	\$8,845,831	6,227	\$1,421
11	DUPIXENT	Skin Disorders	\$8,710,230	1,667	\$5,225
12	STELARA	Psoriasis	\$8,188,640	254	\$32,239
13	MYRBETRIQ	Overactive Bladder/Urinary Incontinence	\$7,640,841	7,530	\$1,015
14	FARXIGA	Diabetes	\$7,223,393	4,830	\$1,496
15	XTANDI	Oncology	\$6,869,827	375	\$18,320

Top 15 Drugs – Partnership Plan (includes retirees)

July 2022 – June 2023 By Plan Paid

Rank	Drug	Disease Indication	Total Plan Paid	Script Count	Cost Per Script
1	HUMIRA PEN	Autoimmune Disease	\$4,729,614	1,341	\$3,527
2	OZEMPIC	Diabetes	\$4,419,974	8,072	\$548
3	DUPIXENT	Skin Disorders	\$3,036,830	1,404	\$2,163
4	STELARA	Psoriasis	\$2,177,361	310	\$7,024
5	VYVANSE	ADHD/Narcolepsy	\$1,951,992	6,725	\$290
6	SKYRIZI	Psoriasis	\$1,563,610	198	\$7,897
7	STRENSIQ	Rare Disorders	\$1,435,018	13	\$110,386
8	TRULICITY	Diabetes	\$1,145,406	2,105	\$544
9	MENOPUR	Fertility	\$1,102,363	267	\$4,129
10	REVLIMID	Oncology	\$938,545	71	\$13,219
11	OTEZLA	Autoimmune Disease	\$849,473	458	\$1,855
12	VERZENIO	Oncology	\$816,895	78	\$10,473
13	VRAYLAR	Mental Health/Neurological Disorders	\$805,474	639	\$1,261
14	ELIQUIS	Blood Disorders	\$782,334	1,577	\$496
15	REXULTI	Mental Health/Neurological Disorders	\$761,225	450	\$1,692

As Partnership retiree membership increases, they will be reported separately.

Top 15 Prescription Drug Disease Indications

State Plan Active Population

July 2022 – June 2023 By Plan Paid

Rank	Disease Indication	Plan Paid	Script Count	Cost Per Script
1	Diabetes	\$19,194,877	61,726	\$311
2	Autoimmune Disease	\$17,518,040	7,364	\$2,379
3	Oncology	\$12,790,599	5,572	\$2,296
4	Psoriasis	\$12,215,680	3,008	\$4,061
5	Skin Disorders	\$10,160,175	54,863	\$185
6	Multiple Sclerosis/Neuromuscular Disorders	\$8,815,441	1,457	\$6,050
7	ADHD/Narcolepsy	\$8,401,310	44,968	\$187
8	Asthma/COPD	\$7,467,157	65,560	\$114
9	Mental Health/Neurological Disorders	\$4,716,512	14,047	\$336
10	Viral Infections/HIV AIDS	\$4,699,121	2,837	\$1,656
11	Migraine	\$4,627,551	17,802	\$260
12	Blood Disorders	\$4,251,907	8,633	\$493
13	Depression	\$4,166,223	86,007	\$48
14	Cystic Fibrosis	\$4,016,869	317	\$12,672
15	Fertility	\$3,331,962	2,286	\$1,458

Top 15 Prescription Drug Disease Indications

State Plan Non-Medicare Retirees

July 2022 – June 2023 By Plan Paid

Rank	Disease Indication	Plan Paid	Script Count	Cost Per Script
1	Diabetes	\$11,620,569	34,932	\$333
2	Autoimmune Disease	\$9,884,121	3,865	\$2,557
3	Oncology	\$7,976,689	3,077	\$2,592
4	Psoriasis	\$5,053,272	1,127	\$4,484
5	Asthma/COPD	\$4,224,901	26,055	\$162
6	Skin Disorders	\$3,787,341	21,336	\$178
7	Multiple Sclerosis/Neuromuscular Disorders	\$3,265,605	705	\$4,632
8	Blood Disorders	\$2,690,399	5,826	\$462
9	Lipid/Cholesterol Disorders	\$2,678,436	41,906	\$64
10	ADHD/Narcolepsy	\$2,571,522	11,827	\$217
11	Depression	\$2,293,064	37,619	\$61
12	Seizure Disorder	\$2,147,795	18,025	\$119
13	Mental Health/Neurological Disorders	\$2,120,651	6,716	\$316
14	Viral Infections/HIV AIDS	\$2,108,929	1,114	\$1,893
15	Cardiovascular/Hypertension	\$2,089,059	72,334	\$29

Top 15 Prescription Drug Disease Indications

State Plan Medicare Retirees

July 2022 – June 2023 By Plan Paid

Rank	Disease Indication	Plan Paid	Script Count	Cost Per Script
1	Diabetes	\$103,465,304	106,925	\$968
2	Oncology	\$92,886,200	13,531	\$6,865
3	Blood Disorders	\$54,679,329	56,056	\$975
4	Autoimmune Disease	\$48,296,896	7,186	\$6,721
5	Asthma/COPD	\$37,041,065	79,264	\$467
6	Cardiovascular/Heart Disease	\$27,473,929	21,873	\$1,256
7	Psoriasis	\$25,722,024	1,895	\$13,574
8	Multiple Sclerosis/Neuromuscular Disorders	16,160,986	1,431	\$11,293
9	Skin Disorders	\$15,522,173	44,810	\$346
10	Cardiovascular/Hypertension	\$15,189,042	347,059	\$44
11	Lipid/Cholesterol Disorders	\$15,146,863	182,138	\$83
12	Vaccines/Immunizing Agents	\$13,454,234	70,430	\$191
13	Overactive Bladder/Urinary Incontinence	\$11,329,418	18,351	\$617
14	Ophthalmology	\$10,055,028	13,439	\$748
15	Glaucoma	\$9,727,974	33,811	\$288

Top 15 Prescription Drug Disease Indications

Partnership Plan (includes retirees)

July 2022 – June 2023 By Plan Paid

Rank	Disease Indication	Plan Paid	Script Count	Cost Per Script
1	Autoimmune Disease	\$10,388,369	4,572	\$2,272
2	Oncology	\$10,387,279	3,673	\$2,828
3	Diabetes	\$9,935,365	32,209	\$308
4	Psoriasis	\$5,604,357	1,352	\$4,145
5	Skin Disorders	\$5,293,571	28,220	\$188
6	Rare Disorders	\$4,174,569	856	\$4,877
7	ADHD/Narcolepsy	\$3,930,890	25,123	\$156
8	Asthma/COPD	\$3,562,483	31,173	\$114
9	Multiple Sclerosis/Neuromuscular Disorders	\$3,129,564	733	\$4,270
10	Mental Health/Neurological Disorders	\$2,945,205	7,743	\$380
11	Blood Disorders	\$2,291,421	6,334	\$362
12	Fertility	\$2,227,003	1,393	\$1,599
13	Viral Infections/HIV AIDS	\$2,214,829	1,457	\$1,520
14	Depression	\$2,139,782	50,210	\$43
15	Migraine	\$2,109,439	8,608	\$245

As Partnership retiree membership increases, they will be reported separately.

Top 15 Medical Diagnosis Categories

State Plan Active Population

July 2022 – June 2023 By Plan Paid

Rank	Diagnosis Description	Plan Paid
1	Encounter for screening for malignant neoplasms	\$31,358,105
2	Encounter for other aftercare and medical care	\$30,210,392
3	Encounter for general examination without complaint, suspected or reported diagnosis	\$22,444,470
4	Multiple sclerosis	\$16,323,111
5	Liveborn infants according to place of birth and type of delivery	\$13,702,757
6	Dorsalgia	\$13,399,859
7	Other anxiety disorders	\$12,965,177
8	Major depressive disorder, recurrent	\$11,734,189
9	Overweight and obesity	\$10,370,970
10	Reaction to severe stress, and adjustment disorders	\$9,991,360
11	Pervasive developmental disorders	\$9,949,513
12	Encounter for other special examination without complaint, suspected or reported diagnosis	\$9,658,368
13	Other joint disorder, not elsewhere classified	\$9,458,136
14	Other sepsis	\$9,281,595
15	Abdominal and pelvic pain	\$8,861,719

¹This category captures admissions for cancer treatment, including chemotherapy, immunotherapy, and radiation therapy, as well as monitoring certain drug levels for patients on long-term drug therapy.

²This category captures routine physicals, well-child visits, and other general health examinations in patients who are currently not symptomatic.

Top 15 Medical Diagnosis Categories

State Plan Non-Medicare Retirees

July 2022 – June 2023 By Plan Paid

Rank	Diagnosis Description	Plan Paid
1	Encounter for other aftercare and medical care	\$20,878,844
2	Encounter for screening for malignant neoplasms	\$13,761,180
3	Osteoarthritis of knee	\$7,151,304
4	Encounter for general examination without complaint, suspected or reported diagnosis	\$6,551,181
5	Dorsalgia	\$6,115,727
6	Other sepsis	\$5,288,490
7	Other spondylopathies	\$5,237,050
8	Atrial fibrillation and flutter	\$4,930,683
9	Multiple sclerosis	\$4,781,978
10	Osteoarthritis of hip	\$4,764,290
11	Alcohol related disorders	\$4,555,363
12	Other joint disorder, not elsewhere classified	\$4,549,105
13	Chronic ischemic heart disease	\$4,330,519
14	Major depressive disorder, recurrent	\$4,121,824
15	Malignant neoplasm of breast	\$3,846,183

¹This category captures admissions for cancer treatment, including chemotherapy, immunotherapy, and radiation therapy, as well as monitoring certain drug levels for patients on long-term drug therapy.

²This category captures routine physicals, well-child visits, and other general health examinations in patients who are currently not symptomatic.

Top 15 Medical Diagnosis Categories

State Plan Medicare Retirees

July 2022 – June 2023 By Plan Paid

Rank	Diagnosis Description	Plan Paid
1	Encounter for other aftercare and medical care	\$32,863,125
2	Other sepsis	\$16,295,741
3	Osteoarthritis of knee	\$14,478,113
4	Atrial fibrillation and flutter	\$11,245,781
5	Chronic kidney disease (CKD)	\$11,170,657
6	Type 2 diabetes mellitus	\$10,957,066
7	Chronic ischemic heart disease	\$9,138,376
8	Other retinal disorders	\$9,084,171
9	Encounter for screening for malignant neoplasms	\$8,465,086
10	Age-related cataract	\$8,389,806
11	Dorsalgia	\$8,236,250
12	Other spondylopathies	\$7,705,373
13	Encounter for general examination without complaint, suspected or reported diagnosis	\$7,660,142
14	Osteoarthritis of hip	\$7,648,295
15	Fracture of femur	\$7,326,869

¹This category captures admissions for cancer treatment, including chemotherapy, immunotherapy, and radiation therapy, as well as monitoring certain drug levels for patients on long-term drug therapy.

²This category captures routine physicals, well-child visits, and other general health examinations in patients who are currently not symptomatic.

Top 15 Medical Diagnosis Categories

Partnership Plan (includes retirees)

July 2022 – June 2023 By Plan Paid

Rank	Diagnosis Description	Plan Paid
1	Encounter for other aftercare and medical care	\$21,219,536
2	Encounter for screening for malignant neoplasms	\$19,642,610
3	Encounter for general examination without complaint, suspected or reported diagnosis	\$13,672,151
4	Dorsalgia	\$7,766,522
5	Multiple sclerosis	\$7,697,358
6	Other anxiety disorders	\$7,492,435
7	Other sepsis	\$7,110,207
8	Osteoarthritis of knee	\$6,190,654
9	Encounter for other special examination without complaint, suspected or reported diagnosis	\$6,084,855
10	Major depressive disorder, recurrent	\$5,819,900
11	Other joint disorder, not elsewhere classified	\$5,633,306
12	Reaction to severe stress, and adjustment disorders	\$5,507,233
13	Malignant neoplasm of breast	\$5,226,564
14	Liveborn infants according to place of birth and type of delivery	\$5,069,968
15	Atrial fibrillation and flutter	\$4,770,454

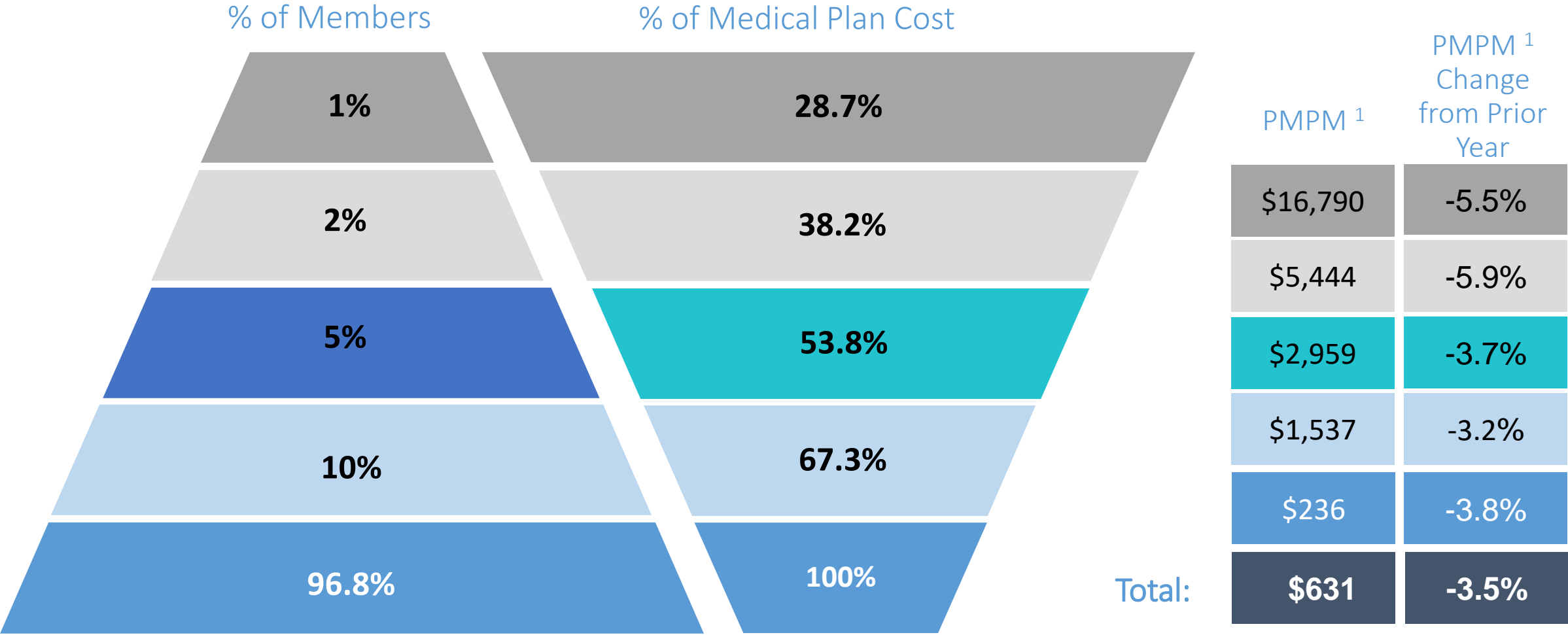
¹This category captures admissions for cancer treatment, including chemotherapy, immunotherapy, and radiation therapy, as well as monitoring certain drug levels for patients on long-term drug therapy.

²This category captures routine physicals, well-child visits, and other general health examinations in patients who are currently not symptomatic.

As Partnership retiree membership increases, they will be reported separately.

Distribution of Medical Claims By Membership

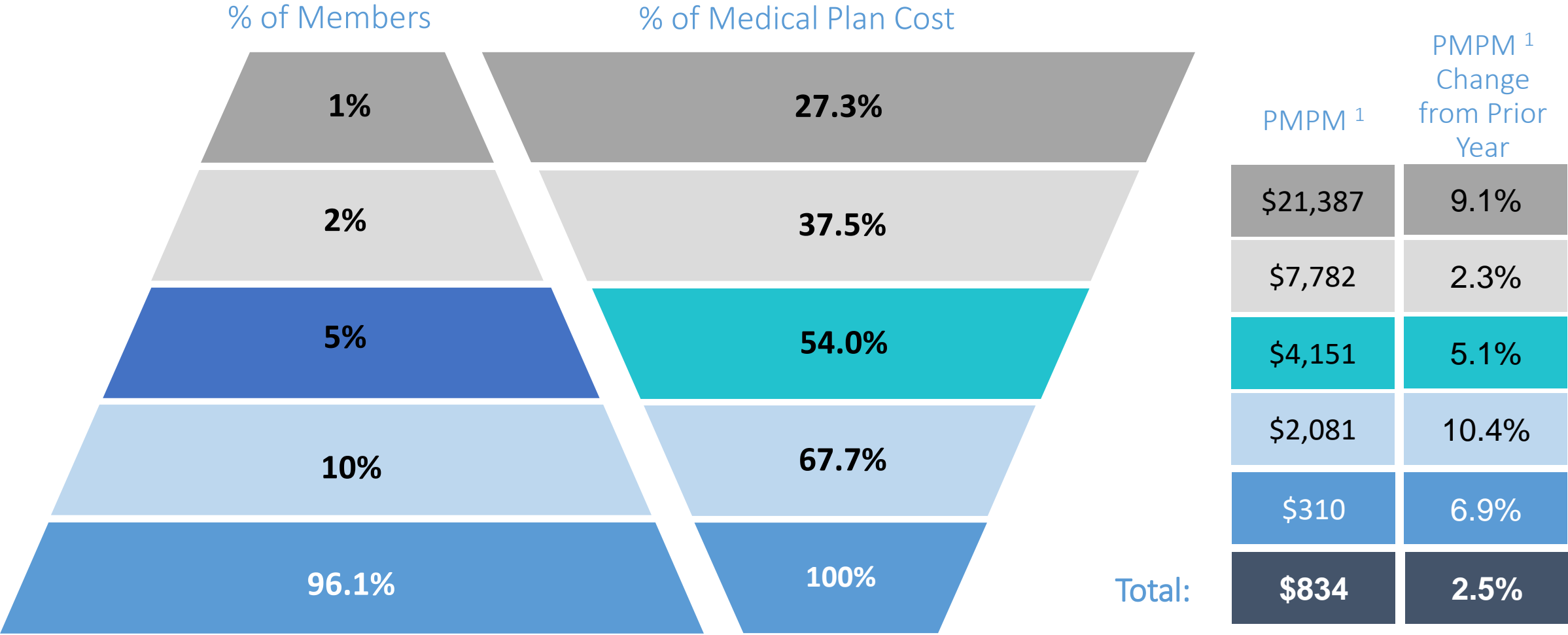
July 2022 – June 2023 By Plan Paid– State Plan Active Population



¹ Per Member Per Month

Distribution of Medical Claims By Membership

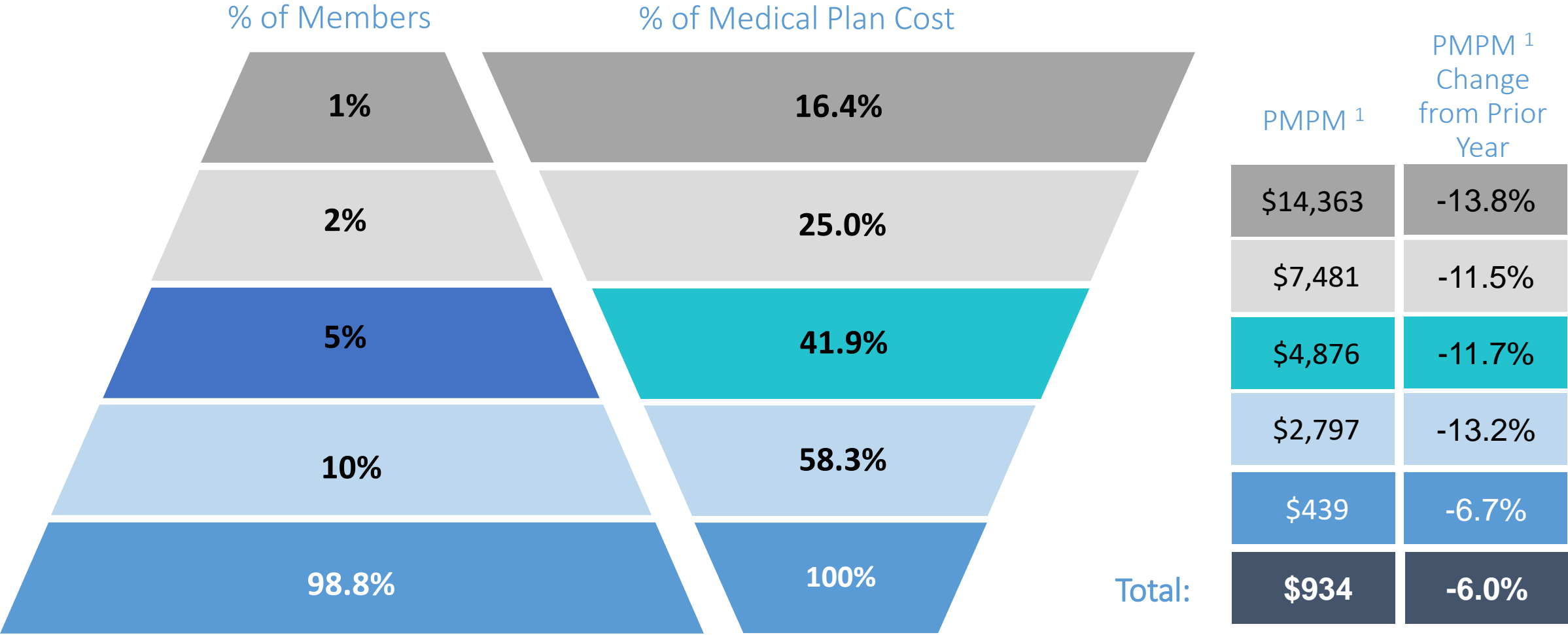
July 2022 – June 2023 By Plan Paid– State Plan Non-Medicare Population



¹ Per Member Per Month

Distribution of Medical Claims By Membership

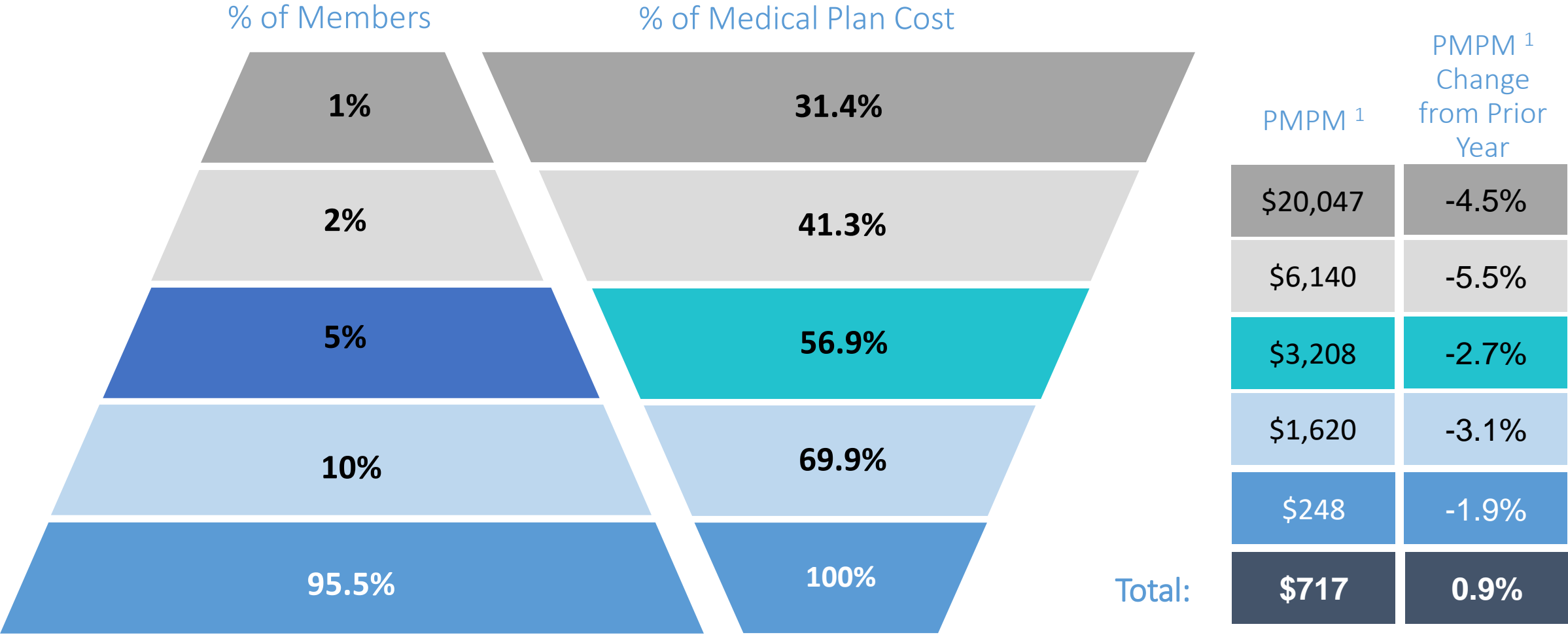
July 2022 – June 2023 By Plan Paid– State Plan Medicare Population



¹ Per Member Per Month

Distribution of Medical Claims By Membership

July 2022 – June 2023 By Plan Paid– Partnership Plan (includes retirees)



¹ Per Member Per Month
 As Partnership retiree membership increases, they will be reported separately.