



STATE OF CONNECTICUT
HEALTHCARE POLICY & BENEFIT SERVICES DIVISION
OFFICE OF THE STATE COMPTROLLER

HEALTHCARE COST CONTAINMENT COMMITTEE MEETING MINUTES
August 14, 2023

Meeting Called to Order by Josh Wojcik:

Attendance:

Labor	State Comptroller Administrative Staff
Carl Chisem – CEUI	Joshua Wojcik
Dan Livingston – SEBAC	Thomas Woodruff
	Presenters
	Alex Humble – OSC
	Rae-Ellen Roy – OSC
Management	Tracy Cellillie - OSC
Gregory Messner	Betsy Nosal - OSC
	Consultants
Dept. of Insurance	Emily Peters, Segal
Paul Lombardo	

Public Comment:

No public comment

Financials:

The active health appropriation is estimated to end the year at \$28.7M. On the active healthcare Funds Awaiting Distribution (FAD) account, the combined health and Rx FAD are projected to close around \$84M. The higher education transfers have been processed.

The retiree health appropriation continues to do well and anticipated to close with a surplus of approximately \$93M. The overall OPEB FAD account is showing a combined surplus of \$212M. The backup for this report will be shared following the meeting.

Partnership:

Partnership 2.0 - As of August 14, 2023, there are 153 groups enrolled and totaling just under 24,000 employees and approximately 54,000 members. The Partnership team held two sessions of the quarterly update for enrolled groups and brokers. Estimated combined attendance was 150. The team presented upcoming HEP compliance and utilization trends.

Partnership 1.0 – Remains the same at five remaining groups totaling 2,400 employees and just under 3,400 members.

High-Level Utilization:

Utilization remains consistent with prior months. Medical trend has decreased slightly to 2.1% while pharmacy has slightly increased to 7%. The combined trend is about 3%. The trend drivers for medical are outpatient surgery and ER, however there was also a reduction in outpatient and professional lab services. Specialty pharmacy is driving the pharmacy trend increase.

Quantum Implementation:

Quantum provided a monthly utilization report. The report started with a story of a positive member experience with a care coordinator. Average members are 210,916 members. They reported 93,769 employees, 42,113 spouses and 75,034 dependent children. It was reported that successful engagement is at 9.7% which about 5% more than the prior month. The benefit topics generating the most questions were about networks and office visits and out of pocket costs. There were 378 referrals to point solution vendors for various benefits offered through the health plan. Quantum reported a 70 Net promoter score with is consistent with last month. Dan requested additional information and reporting going forward around the real time intercept aspect of Quantum's business model.

Communications Update:

There were five topics targeted through email communications which included HEP wellbeing seminars, Virta diabetes management, reminder of the new plan year, Upswing health and the ongoing healthcare benefit survey. The open rates were reported and came in slightly higher than the industry standard in most categories. CareCompass has been updated to show point solutions and the screens on CareCompass were shared.

Current focus is on the employee survey which closes on August 31. The feedback is useful for planning for future communication needs.

In the next month, the team will also offer Focus groups to review HEP, point solutions and well-being needs to obtain feedback from employees and agency benefit specialists on what is working well and where members may have some confusion.

Josh Wojcik – invited any additional questions or comments from committee members and the public. There were no additional questions or comments, called for motion to adjourn.

Motion to Adjourn was made by Dan Livingston, seconded by Gregory Messner. Meeting was adjourned.