A Message from
State Comptroller Kevin Lembo

Our daily choices affect our health and what we pay out of pocket for health care. Even if you’re happy with your current coverage, it’s a good idea to review the plan options each year during open enrollment.

All of the State of Connecticut medical plans cover the same services, but there are differences in each network’s providers, how you access treatment and care, and how each plan helps you manage your family’s health. If you decide to change your health care plan now, you may be able to keep seeing the same doctors, yet reduce your cost for health care services.

During this open enrollment, if you have not previously enrolled in the Health Enhancement Program (HEP), you must decide if you want to participate in HEP for 2013-2014. HEP is designed to help you and your family work with your medical providers to make the best decisions about your health.

If you want to enroll in HEP, you must do so by June 7, 2013 or you will not be allowed to participate in HEP until the next open enrollment.

Those who participated in HEP during 2012-2013 and have successfully met all of the HEP requirements will be automatically re-enrolled in HEP again for 2013-2014 and will continue to pay lower premiums for their health care coverage.

Please take a few minutes to consider your options and choose the best value for you and your family. Everyone wins when you make smart choices about your health and your health care.

Kevin Lembo
State Comptroller
May 2013
# Table of Contents

**New HEP Website**  
**www.cthep.com**

Create your account (even if you had one before), check your HEP compliance status, and check out the new features. Be sure that your spouse and any dependents age 18 and over also create an account.  
See page 6.

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>What You Need to Do</td>
<td>2</td>
</tr>
<tr>
<td>Current Employees</td>
<td>2</td>
</tr>
<tr>
<td>New Employees</td>
<td>2</td>
</tr>
<tr>
<td>Who’s Eligible</td>
<td>2</td>
</tr>
<tr>
<td>Make Sure You Cover Only Eligible Dependents</td>
<td>3</td>
</tr>
<tr>
<td>Qualifying Status Change</td>
<td>3</td>
</tr>
<tr>
<td>Your Medical Plans at a Glance</td>
<td>4</td>
</tr>
<tr>
<td>Health Enhancement Program</td>
<td>5</td>
</tr>
<tr>
<td>Making Your Decision</td>
<td>8</td>
</tr>
<tr>
<td>Comparing Networks</td>
<td>9</td>
</tr>
<tr>
<td>Comparing Plan Features</td>
<td>11</td>
</tr>
<tr>
<td>Frequently Asked Questions</td>
<td>16</td>
</tr>
<tr>
<td>Your Prescription Drug Coverage at a Glance</td>
<td>18</td>
</tr>
<tr>
<td>Your Dental Plan Choices at a Glance</td>
<td>20</td>
</tr>
<tr>
<td>Your 2013-2014 Payroll Deductions</td>
<td>25</td>
</tr>
<tr>
<td>Your Benefit Resources</td>
<td>26</td>
</tr>
</tbody>
</table>
What You Need to Do

Current Employees

Open Enrollment Is Now Through June 7, 2013

Open enrollment is May 13 – June 7, 2013. Now is your opportunity to adjust your health care benefit choices. It’s a good time to take a fresh look at the plans, consider how your and your family’s needs may have changed, and choose the best plan option for you. For 2013 Open Enrollment information, please go to the Comptroller’s website at www.osc.ct.gov or check with your personnel office.

During Open Enrollment, you may change medical and/or dental plans, add or drop coverage for your eligible family members, or enroll if you previously waived coverage.

If you’d like to make a change for 2013-2014, contact your agency personnel or payroll office to request a Benefit Enrollment Form.

New Employees

To enroll for the first time, follow these steps:

1. Review this booklet and choose the medical and dental options that best meet your needs.
2. Complete the enrollment form (available from Human Resources).
3. Return the form within 31 calendar days of the date you were hired.

If you enroll as a newly hired employee, your coverage begins the first day of the month following your hire date. For example, if you’re hired on October 15, your coverage begins November 1.

The elections you make now are effective through June 30, 2014 unless you have a qualifying status change (see page 3).

Who’s Eligible

It’s important to understand who you can cover under the plan. It’s critical that the State is providing coverage only for those who are eligible under the rules of the plan.

Eligible dependents generally include:

• Your legally married spouse or civil union partner;
• Your children, including stepchildren and adopted children, up to age 26 for medical and age 19 for dental;
• Children for whom you are legal guardian up to age 18 unless proof of continued dependency is provided.

Disabled children may be covered beyond age 26, with proper documentation from the medical insurance carrier.

Documentation of an eligible relationship is required when you enroll a family member. It is your responsibility to notify your Agency Human Resources Office when any dependent is no longer eligible for coverage.

Refer to www.osc.ct.gov for details about dependent eligibility.
Make Sure You Cover Only Eligible Dependents

As your children get older or your family situation changes, be sure you consider whether the people you have covered under the plan are still eligible. It can be a costly oversight if you continue to cover an ineligible person.

Did your child reach age 19? Once your child is 19, they are no longer eligible for dental benefits (unless disabled).

Did your child reach age 26? Once your child is 26, they are no longer eligible for medical and pharmacy benefits (unless disabled).

Did you get divorced or legally separated? Once a judgement of divorce or legal separation is entered, your former spouse must be removed from the plan.

If you are covering someone who is not an eligible dependent, you will have to pay federal and state tax on the fair market value of benefits provided to that individual.

Please refer to the Comptroller’s website at www.osc.ct.gov for details about dependent eligibility.

Qualifying Status Change

Once you choose your medical and dental plans, you cannot make changes July 1, 2013 – June 30, 2014 unless you experience a qualifying status change. If you do have a qualifying status change, you must notify Human Resources within 31 days of the event. The change you make must be consistent with your change in status.

Please call Human Resources if you experience a qualifying status change – which include changes in:

- Legal marital/civil union status – Any event that changes your legal marital/civil union status, including marriage, civil union, divorce, death of a spouse and legal separation.

- Number of dependents – Any event that changes your number of dependents, including birth, death, adoption and legal guardianship.

- Employment status – Any event that changes your, or your dependent’s, employment status, resulting in gaining or losing eligibility for coverage such as:
  - Beginning or ending employment
  - Starting or returning from an unpaid leave of absence
  - Changing from part time to full time or vice versa.

- Dependent status – Any event that causes your dependent to become eligible or ineligible for coverage.

- Residence – A significant change in your place of residence that affects your ability to access network providers.

If you experience a change in your life that affects your benefits, contact Human Resources. They’ll explain which changes you can make and let you know if you need to send in any paperwork (for example, a copy of your marriage certificate).
## Your Medical Plans at a Glance

<table>
<thead>
<tr>
<th>BENEFIT FEATURES</th>
<th>BOTH CARRIERS</th>
<th>POS IN NETWORK</th>
<th>BOTH CARRIERS</th>
<th>POS OUT-OF-NETWORK</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BOTH CARRIERS</strong></td>
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<td></td>
</tr>
<tr>
<td><strong>POE, POE-G AND POS IN NETWORK</strong></td>
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<tr>
<td><strong>OUT-OF-AREA IN NETWORK</strong></td>
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<tr>
<td><strong>BENEFIT FEATURES</strong></td>
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<td><strong>Outpatient Physician Visits, Walk-in Centers and Urgent Care Centers</strong></td>
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<td>$15 co-pay</td>
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<td>Preventive Care</td>
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<td>No co-payment for preventive care visits and immunizations</td>
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<td>Diagnostic X-Ray and Lab</td>
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<td>100% (prior authorization required for diagnostic imaging)</td>
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<tr>
<td>Pre-Admission Testing</td>
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<td>Inpatient Physician</td>
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<tr>
<td>Inpatient Hospital</td>
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<td>Outpatient Surgical Facility</td>
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<tr>
<td>Ambulance</td>
<td>100% (if emergency)</td>
<td><strong>80%</strong></td>
<td>100% (if emergency)</td>
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<tr>
<td>Short-Term Rehabilitation and Physical Therapy</td>
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<td>100% (prior authorization may be required)</td>
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<td><strong>50%</strong></td>
<td>$15 co-pay, 1 exam per year</td>
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<td>$15 co-pay, 1 exam per year</td>
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<td>Prior authorization required</td>
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<tr>
<td>Inpatient</td>
<td>100%</td>
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<td>Ambulance</td>
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<tr>
<td>Outpatient</td>
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<td>$15 co-pay (prior authorization may be required)</td>
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<tr>
<td>Tubal Ligation</td>
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<tr>
<td>Durable Medical Equipment</td>
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<td>Annual Deductible</td>
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<td>Annual Out-of-Pocket Maximums</td>
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<td>Lifetime Maximum</td>
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<tr>
<td>Pre-admission Authorization/Concurrent Review</td>
<td>Through participating provider</td>
<td>Penalty of 20% up to $500 for no authorization</td>
<td>None</td>
<td>None</td>
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</tbody>
</table>

1. You pay 20% of the allowable charge plus 100% of any amount your provider bills over the allowable charge.
2. Waived if admitted.
3. HEP participants have $15 co-pay waived once every two years.
4. Waived for HEP-Compliant Members.
The Health Enhancement Program (HEP) has several important benefits. First, it helps you and your family work with your medical providers to get and stay healthy. Second, it saves you money on your health care. Third, it will save money for the state long term by focusing our health care dollars on prevention. It’s your choice whether or not to participate, but there are many advantages to doing so.

You Save Money by Participating!

When you and all of your enrolled family members participate in HEP, you will pay lower monthly premiums and have no deductible for in-network care for the plan year. If one of you has one of the five chronic conditions identified on page 6, you may also receive a $100 payment, provided you and all enrolled family members comply with HEP requirements. You also save money on prescription drugs to treat that condition (see page 6).

If You Do Not Enroll in HEP

Unless you enroll in HEP, your premiums will be $100 per month higher and you will have an annual $350 per individual ($1,400 per family) in-network medical deductible.

How to Enroll in HEP

Current Employees:

For those who are not currently participating in HEP, you can enroll during open enrollment. Forms are available at your agency Payroll/Human Resources office or by visiting the Office of the State Comptroller website, www.osc.ct.gov.

Those who participated in HEP during 2012-2013 and have successfully met all of the HEP requirements will be automatically re-enrolled in HEP again for 2013-2014 and will continue to pay lower premiums for their health care coverage.

New Employees:

If you are a new employee, you must complete the HEP enrollment form upon making your benefit elections. HEP enrollment forms are available at your agency Payroll/Human Resources office or by visiting the Office of the State Comptroller website, www.osc.ct.gov. You will not have to meet the HEP requirements until the first calendar year in which you are enrolled in coverage on January 1st. If you do not wish to continue participation in HEP, you can disenroll during open enrollment.
Health Enhancement Program Requirements

You and your enrolled family members must get age-appropriate wellness exams, early diagnosis screenings (such as colorectal cancer screenings, Pap tests, mammograms, and vision exams).

For calendar year 2013 you must complete at least one dental cleaning. All of the plans cover up to two cleanings per year (HEP enrollees are covered 100% for these cleanings). Periodontal maintenance is not subject to an annual maximum for HEP participants; however, cost shares and frequency limits may still apply. See page 22 for additional information.

Additional Requirements for Those With Certain Conditions

If you or any of your enrolled family members have 1) Diabetes (Type 1 or 2), 2) asthma or COPD, 3) heart disease/heart failure, 4) hyperlipidemia (high cholesterol), or 5) hypertension (high blood pressure), you or that family member will be required to participate in a disease education and counseling program for that particular condition. You will receive free office visits and reduced pharmacy co-pays for treatments related to your condition (see Your Prescription Drug Coverage at a Glance on page 18 for cost details).

These particular conditions are targeted because they account for a large part of our total health care costs and have been shown to respond particularly well to disease education and counseling programs. By participating in these programs, affected employees and family members will be given additional resources to improve their health.

New HEP Administrator and Website

Care Management Solutions, an affiliate of ConnectiCare, is the new administrator for the Health Enhancement Program (HEP). The HEP participant portal has new features to help you manage your health and your HEP requirements. You can visit www.cthep.com to:

- View HEP requirements and download HEP forms
- Check your HEP compliance status
- Access a library of health information and articles
- Set and track personal health goals
- Exchange messages with HEP Nurse Case Managers and professionals.

You can also call Care Management Solutions to speak with a representative.

Care Management Solutions
www.cthep.com
(877) 687-1448 Monday – Friday, 8:00 a.m. – 5:00 p.m.

An online tutorial has been created to provide information about the new site and help you with registering. Visit www.cthep.com and click on the hyperlink to your right.

Visit www.cthep.com to Create a New Account

All HEP enrollees, spouses, and dependents age 18 and over need to create a new online account the first time they visit www.cthep.com (even if you already participate in HEP and had an account on the old website).

Check Your Status

You have until December 31, 2013 to complete your 2013 HEP requirements. However, now is a great time to check your status and confirm which requirements you still need to complete.
Frequently Asked Questions

1. **By joining HEP, will my family and I have access to the same network of doctors and health care practitioners?**

   Yes, the network of participating providers is the same whether or not you participate in HEP.

2. **If I participate in HEP, will the state have access to my private health care information?**

   No. All claim and diagnosis data is kept strictly confidential, and will only be reviewed by the HEP administrator to ensure you follow the HEP requirements.

3. **If I participate in the HEP program and I am enrolled in the United Enhanced dental plan, are my dental cleanings covered at 100%?**

   Yes. However, you must use an in-network dentist. If you go out of network, you may be subject to balance billing (if your out-of-network dentist charges more than the maximum allowable charge).

4. **If I don’t follow the HEP requirements, what will happen?**

   If you do not get required tests or screenings, or participate in the disease counseling and education program for your chronic condition, if applicable, you will be given appropriate notice and opportunity to meet HEP requirements. You may be removed from HEP and required to pay an increased premium and an in-network deductible for the next year.

5. **If I participate in the disease education and counseling program but my health condition gets worse, will I be removed from HEP?**

   Not at all! HEP is designed to enhance the patient’s ability to work with their doctors to make the most informed decisions about staying healthy, and, if ill, to treat their illness. The purpose of the disease education and counseling program is to encourage healthy behaviors. Whether or not your condition actually improves or gets worse will not affect your eligibility to continue participating and receiving the financial discounts.
Making Your Decision

Each of the medical plans offered by the State of Connecticut is designed to cover the same medical benefits – the same services and supplies. And, the amount you pay out of pocket at the time you receive services is very similar. Yet, your payroll deduction varies quite a bit from plan to plan. How do you decide?

When it comes to choosing a medical plan, there are four main areas to look at:

1. **What is covered** – the services and supplies that are covered benefits under the plan. This comparison is easy to make at the State of Connecticut because all of the plans cover the same services and supplies. (See page 4.)

2. **Cost** – what you pay when you receive medical care and what is deducted from your paycheck. What you pay at the time you receive services is similar across the plans (see the chart on page 4). However, your payroll deduction varies quite a bit (see page 25).

3. **Networks** – whether your provider or hospital has contracted with the insurance carrier. (See page 11.)

4. **Plan features** – how you access care and what kinds of “extras” the insurance carrier offers. Under some plans you must use network providers except in emergencies; others give you access to out-of-network providers. Finally, you may prefer one insurance carrier over the other (see pages 9 – 11).

The following pages are designed to help you compare your options.
Comparing Networks

When Was the Last Time You Compared Your Medical Plan to the Other Options?

If you’re like many people, you made a choice when you were first hired and haven’t really looked at it since. The State of Connecticut offers a wide variety of medical plans, so you can find the one that best fits your needs. Did you know that you might be able to take advantage of one of the lower-cost plans while keeping your doctor and receiving the same health care services?

Many doctors belong to multiple provider networks. Check to see if your doctor is a network provider under more than one of the plan options. Then, take a fresh look at your options. You may be able to save money every month without changing doctors.

Why Networks Matter

All of the plans cover the same health care services and supplies. The provider networks are one of the main ways in which your medical plan options differ. Getting your care within the network provides the highest benefit level:

• If you choose a **Point of Enrollment (POE)** plan, you must use in-network providers for your care (except in emergencies).

• If you choose a **Point of Service (POS)** plan or one of the Out-of-Area plans, you have the choice to use in-network or out-of-network providers each time you receive care – but, you’ll pay more for out-of-network services.

• If you choose a **Point of Enrollment - Gatekeeper (POE-G)** plan, you must use in-network providers for your care (except in emergencies) and you must obtain a referral for most specialist care.

Is a National Network Important to You?

All State of Connecticut plans have a national provider network. That means they contract with doctors and hospitals across the country to provide you with nationwide access to the highest level of benefits.

• Thinking of retirement and planning to travel out of the region?

• Have a college student attending school hours away from home?

• Wish to get care at a specialty hospital that’s not in Connecticut or the coverage region?

The State of Connecticut offers affordable options with great coverage within the region and nationwide. All plans have a national network available. Take a look at your options before you decide.
How the Plans Work

**Point of Service (POS) Plans** – These plans offer health care services both within and outside a defined network of providers. No referrals are necessary to receive care from in-network providers. Health care services obtained outside the network may require prior authorization and are reimbursed at 80% of the allowable cost (after you pay the annual deductible).

**Point of Enrollment (POE) Plans** – These plans offer health care services only from a defined network of providers (out-of-network care is covered in emergencies). No referrals are necessary to receive care from in-network providers. Health care services obtained outside the network may not be covered.

**Point of Enrollment – Gatekeeper (POE-G) Plans** – These plans offer health care services only from a defined network of providers. (Out-of-network care is covered in emergencies.) You must select a Primary Care Physician (PCP) to coordinate all care, and referrals are required for all specialist services.

The Point of Enrollment - Gatekeeper (POE-G) plans generally require the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. For children, you may designate a pediatrician as the primary care provider. Until you make this designation, the medical insurance carrier designates one for you. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact the medical insurance carrier (see Your Benefit Resources on page 26).

You do not need prior authorization from the medical insurance carrier or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in the network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact the medical insurance carrier (see Your Benefit Resources on page 26).

**Using Out-of-Network Providers**

When you enroll in one of the State of Connecticut POS plans, you can choose a network or out-of-network provider each time you receive care. When you use an out-of-network provider, you’ll pay more for most services. The plan pays 80% of the allowable charge after you pay your annual deductible. Plus, you pay 100% of the amount your provider bills above the allowable charge.

In the POS plans there are no referral or prior authorization requirements to use out-of-network providers – you are free to use the network or out-of-network provider of your choice. However, since certain procedures require prior authorization (see page 4), call your plan when you anticipate significant out-of-network expenses to find out how those charges will be covered. You’ll avoid an unpleasant surprise and have the information you need to make an informed decision about where to seek health care.

Where You Live or Work Affects Your Choices

You must live or work within a plan’s regional service area to enroll in that plan – even though the plan has a national network. For example, if you want to enroll in the UnitedHealthcare Oxford Freedom Select Plan (POS), you must live or work within the Oxford regional provider network. If you live and work outside that area, you should choose one of the Out-of-Area plans. Both Out-of-Area plans give you access to a national provider network.
Comparing Plan Features
All State of Connecticut plans cover the same health care services and supplies. However, they differ in these ways:

- **How you access services** – Some plans allow you to see only network providers (except in the case of emergency). Some provide you access to out-of-network providers when you pay more of the fees. Some require you to select a Primary Care Physician (PCP).

- **Health promotion** – Remember, there’s more to a health plan than covering doctor visits. All of the plans offer health information online; some offer additional services such as 24-hour nurse advice lines and health risk assessment tools.

- **Provider networks** – You’ll want to check with each plan to see if the doctors and hospitals you want are in each network. (See Your Benefit Resources on page 26 for phone numbers and websites.)

- **Discounts** – Both insurance carriers offer discounts to members for certain health-related expenses such as gym memberships and eyeglasses.

<table>
<thead>
<tr>
<th>POINT OF ENROLLMENT - GATEKEEPER (POE-G) PLANS</th>
<th>POINT OF ENROLLMENT (POE) PLANS</th>
<th>POINT OF SERVICE (POS) PLANS</th>
<th>OUT OF AREA PLANS</th>
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<tr>
<td>Anthem State BlueCare POE Plus</td>
<td>UnitedHealthcare Oxford HMO</td>
<td>Anthem State BlueCare</td>
<td>UnitedHealthcare Oxford HMO Select</td>
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<td>National network</td>
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<td>In- and out-of-network coverage available</td>
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<tr>
<td>In-network coverage only (except in emergencies)</td>
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<tr>
<td>No referrals required for care from in-network providers</td>
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</tr>
<tr>
<td>Primary care physician (PCP) coordinates all care</td>
<td>X</td>
<td>X</td>
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</table>

* Closed to enrollment.
Comparing Plans: A Message From Anthem

Your Plan Options From Anthem

<table>
<thead>
<tr>
<th></th>
<th>State BlueCare POE Plus In Network</th>
<th>State BlueCare POE In Network</th>
<th>State BlueCare POS In/Out-of-Network</th>
<th>Anthem Out of Area Plan</th>
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<td>Office Visit Co-pay</td>
<td>$15*</td>
<td>$15*</td>
<td>$15*</td>
<td>$15*</td>
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<tr>
<td>Specialist Co-pay</td>
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<tr>
<td>International Access</td>
<td>Yes</td>
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</tr>
</tbody>
</table>

* Retiree co-pays may vary

Value-added programs such as wellness programs and discounts offered by the plan are not negotiated benefits and are subject to change at any time at the discretion of the plan.

Service: putting your health first

We’ve been in Connecticut for more than 75 years, and we’ve been serving State of Connecticut employees and retirees for more than 50 of those years. This means we know your needs, and we’re ready and able to help. Get answers and information through our:

- **State-dedicated Member Services Unit at 800-922-2232:** Talk with a customer service expert who is located right here in the state and is dedicated solely to State employees and retirees.

- **State-dedicated website at anthem.com/statect:** Find information geared specifically to you and other State employees and retirees.

24/7 NurseLine

You can call the toll-free number — **800-711-5947** — to talk with a nurse about your general health questions any time of the day or night. Whether it’s a question about allergies, fever, types of preventive care or any other topic, nurses are always there to provide support and peace of mind. Our nurses can help you choose the right place for care if your doctor isn’t available and you aren’t sure what to do.

You can also listen to recorded messages on hundreds of health topics. Just call the 24/7 NurseLine number and choose the Audio-Health Library option.

Wellness: making your health a top priority

Lose weight. Join a gym. Control asthma. When it comes to our health, we all have different goals. That’s why we have a full range of wellness programs, online tools and resources designed to meet your unique needs.

1. Anthem Health and Wellness Program Satisfaction Study.

SpecialOffers@Anthem is a service mark of Anthem Insurance Companies, Inc. Vendors and offers are subject to change without notice. Anthem does not endorse and is not responsible for the products, services or information provided by the SpecialOffers@Anthem vendors. Arrangements and discounts were negotiated between each vendor and Anthem for the benefit of our members. All other marks are the property of their respective owners. All of the offers in the SpecialOffers@Anthem program are continually being evaluated and expanded so the offerings may change. Any additions or changes will be communicated on our website, anthem.com. These arrangements have been made to add value for our members. Value-added products and services are not covered by your health plan benefit. Available discount percentages may change or be discontinued from time to time without notice. Discount is applicable to the items referenced.

2. Weight Watchers International, Inc., an independent company and owner of the WEIGHT WATCHERS trademark. All rights reserved. Anthem Blue Cross and Blue Shield is the trade name of Anthem Health Plans, Inc. Independent licensee of the Blue Cross and Blue Shield Association.

3. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.
A health plan that gives you more health

Your health plan should do more than just help you when you’re sick. It should help you be your healthiest. That’s why Anthem plans include things like vision benefits and large nationwide networks. So you can get more health from your health care.

Vision

The Anthem plans for the State of Connecticut include vision coverage and discounts:

Eye Exams

Your State of Connecticut health benefits cover you for an annual routine eye exam. No matter which plan you have, you do not need a referral.

Value-Added Discounts

• **1-800 CONTACTS** — Get contact lenses quick and easy — plus discounts only available to Anthem members, like $20 off when you spend $100 or more, and free shipping.

• **Glasses.com** — Try on any five of the 1,500 designer frames — at home, for free — before you buy. It’s convenient, plus you get exclusive member savings like $20 off when you spend $100 or more, and free shipping and free returns.

• **Premier LASIK** — Save 15% on LASIK with all their in-network providers and prices as low as $695 per eye with select providers. Network access.

SpecialOffers@AnthemSM

As a State employee or retiree, you can get discounts on products that encourage a healthy lifestyle. You’ll get “healthy discounts” on things like:

• Weight loss programs through Weight Watchers®, Jenny Craig® and more

• Fitness club memberships, equipment and coaching

• Hearing aids

• Allergy products

• Acupuncture

• Massage therapy

• Baby safe gear

• Senior Care services

Anthem’s Health and Wellness

From finding an answer to a common health question to getting one-on-one support for a chronic health condition, you can get the help you need through our Anthem Health and Wellness program. Learn more at anthem.com/statect.


Customer service that’s focused on your needs. Wellness programs that support and guide you. Plans that promote better health. Your health care plan should fit into your personal plan.

Network access

Anthem provides expansive coverage nationally and around the world. Through the BlueCard® program, you can use the networks of other Blue Cross and Blue Shield plans, so you can get the care you need — just about anywhere you travel. We can help you find the right care locations outside of Connecticut by calling 800-810-BLUE.
Comparing Plans: A Message From UnitedHealthcare

Now is the Time to Live Well.

Five Reasons UnitedHealthcare is the right decision for you and your family:

1: Cost Savings
Choosing an Oxford plan from UnitedHealthcare can save you premium dollars all year. You can save even more through our Healthy Bonus member discounts that give you access to discounts and special offers on products and services that can help you make the best kind of investment: a healthy lifestyle.

2: Network
A robust national and local network means your doctor likely already participates with your plan. State of Connecticut employees and retirees have access to all hospitals in Connecticut.

3: Medical and Dental Coverage
You may have our dental coverage, but we offer medical too. Be sure to take a look at the medical plans offered by UnitedHealthcare. For more information on our money-saving medical plans, visit welcometouhc.com/stateofct.

4: Trust
You should trust that you are making a great decision choosing UnitedHealthcare. You need to choose someone you can depend on and with an Oxford Health Plan from UnitedHealthcare you come first. We are committed to helping people live healthier lives.

5: Tools and Resources
Everything you need at your fingertips, 24/7. Search for a doctor, view your claims, online health coaching and much more.

Our Network

All medical plans offer access to our local and national network
UnitedHealthcare offers a robust local and national network. Nationally and in the tri-state area, we have a vast number of physicians, healthcare professionals and hospitals. For years, our members have relied on access to our Connecticut, New York and New Jersey tri-state network. Whichever plan you choose, you’ll have seamless access to our UnitedHealthcare Choice Plus Network of physicians and health care professionals outside of the tri-state area. This gives State of Connecticut employees and retirees better access to quality care whether you are in Connecticut, traveling outside the tri-state area or living somewhere else in the country.

For more information about our network or to search for physicians participating in our local and UnitedHealthcare Choice Plus Network, please visit welcometouhc.com/stateofct.

UnitedHealth Premium® Program
UnitedHealth Premium puts quality and cost efficiency information about area physicians and facilities in your hands. Just look for the stars on myuhc.com®.

UnitedHealth Premium® Designation Program
Don’t leave your health care choice to chance.

UnitedHealth Premium helps you find the doctor or facility that is right for you
It can be difficult to choose a doctor from just a list of names.

We’ve done the homework for you
This program identifies doctors and facilities that meet quality criteria using evidence-based medical standards, clinical guidelines, and expert physician advice.
How the program works: Just look for the stars
Doctors and facilities in our network are evaluated on two levels:

★ Quality
One star means a physician or facility has met quality of care guidelines by following national evidence-based medical standards and practices.

★★ Quality and cost efficiency
Two stars mean a physician or facility has met the criteria for quality of care based on national medical standards and practices, and for cost efficiency.

Easy online access
How do you find a UnitedHealth Premium-designated doctor or facility? The UnitedHealth Premium designation program delivers the results to you at myuhc.com®. Just look for the stars next to your search results. We have evaluated doctors in 21 specialties, as well as cardiac care, congenital heart disease, spine surgery, total joint, infertility, and neonatology facilities.

Oxford On-Call®
Healthcare Guidance 24 hours a day
We realize that questions about your health can come up at any time. That's why we offer you flexible choices in health care guidance through our Oxford On-Call® program. Speak with a registered nurse who can offer suggestions and guide you to the most appropriate source of care, chat online with a nurse about your general health questions or listen to recorded messages on over 1,100 health topics – 24 hours a day, seven days a week. That’s the idea behind Oxford On-Call.

If you are a member and you need to reach Oxford On-Call, please call 800-201-4911. Press option 4. Oxford On-Call can give you helpful information about many topics such as:

General Health Information
Oxford On-Call can give you helpful information about many topics. Call about illness, injury, chronic conditions, prevention, healthy living, and men’s, women’s and children’s health.

Deciding Where to Go for Care
Not sure if your situation calls for a doctor visit? Wonder if you should go to an after-hours urgent care clinic or the emergency room? Oxford On-Call’s nurses provide information that can help you choose care that is appropriate for your situation.

Choosing Self-Care Measures
Registered nurses provide practical self-care tips to help you manage your condition at home. Nurses can also tell you about signs and symptoms that may indicate the need for a higher level of care.

Communicating With Your Healthcare Provider
Make the most of your doctor visits. Call Oxford On-Call before you go to your appointment, and a nurse can help you make a list of questions to ask your doctor.

Guidance for Difficult Decisions
If you or a family member has a serious medical condition, Oxford On-Call nurses can be a great resource. Learn more about medical conditions, the possible risks and benefits of treatment options and information to help you take medications safely. The more you know, the better prepared you’ll be.

Health Information Library
Listen to more than 1,100 recorded messages on health and well-being topics. To access the library, call the Oxford On-Call phone number and choose the option for Health Information Library. Enter PIN number 123. You can ask a nurse about the topics and code numbers.

Live Web Chat
Nurses are available to chat online about a variety of health topics and to confidentially guide you to online resources.

Healthy Bonus® Member Discounts
We understand that rising health care costs nationwide affect our members. We strive to help you stretch your health care dollar by developing programs that aim to help you improve your health.

We recognize there are ways we can help members reduce out-of-pocket health care costs. We believe in the power of prevention: that by taking a little extra time to eat better, exercise and reduce stress, individuals can do a better job of staying on the path of wellness.

Our Healthy Bonus program offers access to discounts and special offers on products and services that can help you make the best kind of investment: a healthy lifestyle. Please visit welcometouhc.com/stateofct to obtain information on the discounts offered to you on things like fitness/fitness equipment, diabetes/disease management, keeping kids healthy and overall wellness.
Frequently Asked Questions

Where can I get more details about what the state health insurance plan covers?

All medical plans offered by the State of Connecticut cover the same services and supplies. For more detailed benefit descriptions and information about how to access the plan’s services, contact the insurance carriers at the phone numbers or websites listed on page 26.

If I live outside Connecticut, do I need to choose an Out-of-Area Plan?

No, as long as you work in Connecticut, you do not need to choose an Out-of-Area plan.

What’s the difference between a service area and a provider network?

A service area is the region in which you need to live in order to enroll in a particular plan. A provider network is a list of doctors, hospitals and other providers. In a POE plan, you may use only network providers. In a POS plan, you may use providers both in- and out-of-network, but you pay less when you use providers in the network.

What are my options if I want access to doctors across the U.S.?

Both State of Connecticut insurance carriers offer extensive regional networks as well as access to network providers nationwide. If you live outside the plans’ regional service areas, you may choose one of the Out-of-Area plans. Both have national networks.

Contact each insurance carrier to find out if your doctor is in the network that applies to the plan you’re considering. You can search online at the carrier’s website (be sure to select the right network; they vary by plan option), or you can call customer service at the numbers on page 26. It’s likely your doctor is covered by more than one network.

Can I enroll later or switch plans mid-year?

The elections you make now are in effect through June 30, 2014. If you have a qualifying status change, you may be able to modify your elections mid-year (see page 3). If you decline coverage now, you may enroll during any later open enrollment or if you experience certain qualifying status changes.
Can I enroll myself in one option and my family member in another?

No. You and the family members you enroll must all have the same medical option and/or the same dental option. However, you can enroll certain family members in medical and different family members in dental coverage. For example, you can enroll yourself and your child for medical but yourself only for dental. To enroll an eligible family member in a plan, you must enroll as well.

I am a 65-year-old active state employee. Which health plan card should I present to a doctor’s office or hospital?

When visiting a doctor or hospital, present your State of Connecticut employee plan health card (not your Medicare card). Since you are still working, your employer coverage is your primary health insurance provider; Medicare is secondary.

My spouse is covered under my state medical plan and will soon be eligible for Medicare. Should he sign up for Medicare? What else does he need to do?

As long as you are enrolled in health insurance coverage as an active employee and your spouse remains covered under your state plan, the state plan is primary and Medicare is secondary for your spouse. This means that Medicare will only pay for services after your employee plan has made its payment.

Because your spouse has coverage through the state plan, there is no need to take action right away. He can sign up for Medicare parts A and B during a later Medicare enrollment period with no penalty while still covered under the state plan or for a limited time after dropping or otherwise losing state coverage.

For information on Medicare, visit www.medicare.gov.
Your Prescription Drug Coverage at a Glance

Your prescription drug coverage is through Caremark. Prescription benefits are the same no matter which medical plan you choose.

The plan has a 3-tier co-pay structure which means the amount you pay depends on whether your prescription is for a generic drug, a brand-name drug listed on Caremark’s preferred drug list (the formulary), or a non-preferred brand-name drug.

**PRESCRIPTION DRUG CO-PAYS ARE AS FOLLOWS:**

<table>
<thead>
<tr>
<th>For...</th>
<th>Maintenance Drugs 90-Day Supply</th>
<th>Non-Maintenance Drugs 30-Day Supply</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tier 1:</strong> Generic drug</td>
<td>$5</td>
<td>$5</td>
</tr>
<tr>
<td><strong>Tier 2:</strong> Preferred brand-name drug</td>
<td>$10</td>
<td>$20</td>
</tr>
<tr>
<td><strong>Tier 3:</strong> Non-preferred brand-name drug</td>
<td>$25 ($10 if your physician certifies the non-preferred brand-name drug is medically necessary)</td>
<td>$35 ($20 if your physician certifies the non-preferred brand-name drug is medically necessary)</td>
</tr>
</tbody>
</table>

For those enrolled in the Health Enhancement Program, medications used to treat chronic conditions covered by HEP’s disease education and counseling programs cost even less:

- $0 co-pay for Tier 1 (generic)
- $5 co-pay for Tier 2 (preferred)
- $12.50 co-pay for Tier 3 (non-preferred).

There is $0 co-pay for medications and supplies used to treat diabetes (Type 1 and Type 2).

To check which co-pay amount applies to your prescriptions, visit www.Caremark.com for the most up-to-date information. Once you register, click on “Look up Co-pay and Formulary Status.” Simply type the name of the drug you want to look up and you will see the cost and co-pay amounts for that drug as well as alternatives.

**Preferred and Non-Preferred Brand-Name Drugs**

Which tier a drug is placed in is determined by Caremark. Caremark’s Pharmacy and Therapeutics Committee reviews tier placement each quarter. If new generics have become available, new clinical studies have been released, new brand-name drugs have become available, etc., the Pharmacy and Therapeutics Committee may change the tier placement of a drug.

If your doctor believes a non-preferred brand-name drug is medically necessary for you, they will need to complete the Coverage Exception Request form (available at www.osc.ct.gov) and fax it to Caremark. If approved, you will pay the preferred brand co-pay amount.
If You Choose a Brand Name When a Generic Is Available

Prescriptions will be automatically filled with a generic drug if one is available, unless your doctor completes Caremark’s Coverage Exception Request form and it is approved. (It is not enough for your doctor to note “dispense as written” on your prescription; a separate form is required.) As noted on page 18, if you request a brand-name drug over a generic alternative without obtaining a coverage exception, you will pay the generic drug co-pay PLUS the difference in cost between the brand and generic drug.

If you have questions about your prescription drug benefits, contact Caremark at 1-800-318-2572.

Mandatory 90-day Supply for Maintenance Medications

If you or your family takes a maintenance medication, you will be able to get your first 30-day fill of that medication at any participating pharmacy. After that your two choices are:

• Receive your medication through the Caremark mail-order pharmacy, or
• Fill your medication at a pharmacy that participates in the state’s Maintenance Drug Network (see the list of participating pharmacies on the Comptroller’s website at www.osc.ct.gov).

A list of maintenance medications is posted at www.osc.ct.gov.

CVS Caremark Specialty Pharmacy

Certain chronic and/or genetic conditions require special pharmacy products (often injected or infused). The specialty pharmacy program provides these prescriptions along with the supplies, equipment and care coordination needed. Call 1-800-237-2767 for information.
Before starting extensive dental procedures for which the dentist’s charges may exceed $200, your dentist may submit a pre-treatment estimate to the Plan. You can also help to determine the amount you will be required to pay for a specific procedure by using the Plan’s website.

More details about covered expenses are available by contacting the plans by phone. (See Your Benefit Resources on page 26.)

Dental coverage ends for dependent children at age 19 (unless disabled).
Comparing Your Plans: A Message From UnitedHealthcare Dental

Overview of UnitedHealthcare Dental® benefits

Now is the Time to Live Well
Better oral health can lead to better overall health. At UnitedHealthcare, we know that the health of your teeth and gums is linked to better health overall. By brushing and flossing carefully and visiting the dentist for regular checkups, you can enjoy a healthier mouth, which plays a key role in your overall health and well-being.

How do I know which plan is best for me?
We realize that one plan does not fit all so we’ve created two plans to choose from: the Enhanced Plan and the Basic Plan. With both plans you have access to in- and out-of-network dentists. However, you may have lower out-of-pocket costs when you visit a participating network dentist. To learn more, compare the options below.

Basic Plan
• You can visit any dentist or dental specialist, without a referral
• Preventive services covered at 80%, including oral cancer screening
• HEP enrollees covered at 100% for 2 cleanings per year
• No deductibles

Enhanced Plan
• Flexibility to seek care outside of the network with higher out-of-pocket member costs. Non-network payments are paid at the maximum allowable charge (MAC)
• Realize cost savings per procedure by utilizing a network dentist or specialist
• All preventive services covered at 100% in network, including oral cancer screening
• Coverage for orthodontics, bridges and dentures for adults and children
• No referral needed.

If you have any questions, call customer service at 800-896-4834 or visit www.myuhcdental.com/statect.

† For indemnity plans or PPO plans with out-of-network options, fees are set to maximum allowable charges.

Value-added programs such as wellness programs and discounts offered by the plan are not negotiated benefits and are subject to change at any time at the discretion of the plan.
Comparing the Basic and Enhanced Plans


<table>
<thead>
<tr>
<th></th>
<th>Basic Dental Plan</th>
<th>Basic Dental Plan with HEP</th>
<th>Network with HEP</th>
<th>Out-of-Network with HEP</th>
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<td>$25 individual/</td>
<td>$25 individual/</td>
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<td>orthodontics</td>
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<td><strong>Periodontics annual maximum</strong></td>
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<td>Included with calendar year maximum waived on certain procedures for HEP enrollees</td>
<td>Included with calendar year maximum waived on certain procedures for HEP enrollees</td>
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<td><strong>Cleanings</strong></td>
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</table>

**IMPORTANT INFORMATION TO KNOW ABOUT YOUR HEP BENEFITS**

- Full coverage for cleanings and exams (2 per year) and bitewing x-rays (1 per year) under the Basic and Enhanced plans. **Note: Under the Enhanced plan you must use an in network dentist to receive 100% coverage.**

- No annual maximum on services for periodontal maintenance (2 per year) or scaling and root planing (frequency limits and applicable cost shares still apply).
Comparing Your Plans: A Message From Cigna

Are you looking for a dental plan with the following features?

- **NO** deductibles and **NO** annual dollar maximums
- Orthodontia coverage for children and adults
- Teeth whitening coverage

If so, then the Cigna Dental Care® (DHMO) plan may be the best option for you and your family.

Visit our website designed specifically for State of CT employees at [http://www.cigna.com/stateofct](http://www.cigna.com/stateofct)

DHMO Basics

When you sign up for the DHMO plan, you select a primary network general dentist, who will handle all of your dental care needs.

You then receive a Patient Charge Schedule, or “PCS,” that lists the specific dental procedures covered by the plan and the amount you would pay the dentist (your copays). These copays are fees that apply only when you receive treatment from the dentists or dental specialists in our large DHMO Network. If a dental procedure is not listed on your PCS, it is not covered and you will have to pay according to the dentist’s regular fees.

It's important to remember that selecting a primary network general dentist is required before receiving care with the DHMO.

Benefits of Saying “No” with the DHMO

Highlights of the Cigna DHMO include:

- **NO** charges for most preventive services such as exams, x-rays and routine cleanings
- **NO** deductibles to pay before you can use your plan
- **NO** annual dollar maximums to limit your benefits
- **NO** claim forms to file
- **NO** referrals required for children under seven to visit a network pediatric dentist
- **NO** referrals required to receive care from a network orthodontist
- **NO** age limit on sealants, which help prevent tooth decay
- **NO** additional charge for second opinions
- **NO** ID cards required to receive care

Lower Family Premiums

While you'll pay no premiums for Employee Only coverage for all three of your dental options, you can save in premiums with the Cigna DHMO for Employee +1, Family, and Family Less Employed Spouse (FLES) coverage.

Please review page 25 of this booklet to see how much you could save per paycheck by enrolling in the Cigna DHMO.

Enhanced Coverage Through Cigna Oral Health Integration Program

Eligible State of Connecticut employees who enroll in the Cigna DHMO plan will have access to enhanced dental coverage through the Cigna Dental Oral Health Integration Program® (OHIP).

With this program, eligible participants with certain medical conditions may receive 100% reimbursement of their copays for select covered dental services.

The qualifying medical conditions for the program include:

- Heart disease
- Stroke
- Diabetes
- Head & neck cancer radiation
- Maternity
- Chronic kidney disease
- Organ transplants
- Periodontal treatment and maintenance (procedures D4341, D4342 and D4910) qualifies for reimbursement for all of the medical conditions listed above. Other dental services are tied to specific medical conditions.

For additional information regarding OHIP, please visit [http://www.cigna.com/stateofct](http://www.cigna.com/stateofct) - the website developed by Cigna just for State of CT employees.
Orthodontia Coverage
A key feature of the Cigna DHMO is that the plan offers orthodontia coverage for children and adults. Please refer to your PCS for the exact orthodontia procedures covered under the Cigna DHMO plan.

Below are out-of-pocket costs to think about when it comes to 24-month comprehensive orthodontia coverage for children. Please note that the Cigna copay amount and length of treatment may vary based on the individual situation.

<table>
<thead>
<tr>
<th>Average cost in CT</th>
<th>$6,397.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigna copay amount</td>
<td>$3,139.00</td>
</tr>
</tbody>
</table>

Finding a DHMO Dentist is Easy
For the most current information on network dental offices in your area, search our online directory at www.Cigna.com/stateofct or call the Dental Office Locator at 1.800.Cigna24 (1.800.244.6224).

Important Note: UConn Health Center is part of the Cigna DHMO Network.

Still Undecided About Your Dental Plan?
If so, then take a look at the questions below. Your answers may help you decide which plan is the best fit for you and your family.

For each question below, check either “Yes” or “No”

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you prefer a plan that tells you the exact dollar amount you will pay for each procedure, so you don’t have to calculate percentages?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you prefer a dental plan that has no annual dollar maximums, so you don’t have to worry about your benefits running out if you reach a certain amount?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you prefer a dental plan with no deductibles, so your benefits kick in right away, rather than waiting to reach a certain level of out-of-pocket expenses first?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Would you change dentists if it meant spending less out-of-pocket for your dental care costs?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Would you be willing to select a primary care network dentist to manage all your dental care needs?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

If you have more “Yes” checks than “No” checks, the Cigna DHMO may be the best plan for you.
Health Enhancement Program Bi-Weekly Payroll Deductions
July 1, 2013 through June 30, 2014 (26 Pay Periods)

If you do not enroll in the Health Enhancement Program, an additional $46.16 will be deducted from your paycheck bi-weekly.

(Employees on semi-monthly pay schedules will have slightly higher deductions.)

<table>
<thead>
<tr>
<th>MEDICAL PLANS</th>
<th>EMPLOYEE</th>
<th>EMPLOYEE +1</th>
<th>FAMILY</th>
<th>FLES**</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Point of Enrollment – Gatekeeper Plans (POE-G)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anthem State BlueCare POE Plus</td>
<td>$24.59</td>
<td>$71.10</td>
<td>$91.35</td>
<td>$47.81</td>
</tr>
<tr>
<td>UnitedHealthcare Oxford HMO</td>
<td>$18.29</td>
<td>$52.38</td>
<td>$67.30</td>
<td>$35.22</td>
</tr>
<tr>
<td><strong>Point of Enrollment Plans (POE)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anthem State BlueCare</td>
<td>$27.01</td>
<td>$81.36</td>
<td>$108.31</td>
<td>$54.36</td>
</tr>
<tr>
<td>UnitedHealthcare Oxford</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HMO Select</td>
<td>$21.54</td>
<td>$64.92</td>
<td>$86.40</td>
<td>$43.37</td>
</tr>
<tr>
<td><strong>Point of Service Plans (POS)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anthem State BlueCare</td>
<td>$34.83</td>
<td>$120.32</td>
<td>$139.01</td>
<td>$62.34</td>
</tr>
<tr>
<td>Anthem State Preferred POS*</td>
<td>$83.30</td>
<td>$243.26</td>
<td>$285.93</td>
<td>$166.78</td>
</tr>
<tr>
<td>UnitedHealthcare Oxford</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Freedom Select</td>
<td>$28.26</td>
<td>$97.63</td>
<td>$112.80</td>
<td>$50.58</td>
</tr>
<tr>
<td><strong>Out of Area Plans (OOA)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anthem OOA</td>
<td>$34.83</td>
<td>$120.32</td>
<td>$139.01</td>
<td>$62.34</td>
</tr>
<tr>
<td>UnitedHealthcare Oxford USA</td>
<td>$28.26</td>
<td>$97.63</td>
<td>$112.80</td>
<td>$50.58</td>
</tr>
</tbody>
</table>

| DENTAL PLANS | | | | |
| UnitedHealthcare Basic | $0.00 | $14.13 | $14.13 | $7.24 |
| UnitedHealthcare Enhanced | $0.00 | $12.99 | $12.99 | $6.65 |
| Cigna DHMO* | $0.00 | $4.61 | $6.53 | $2.69 |

* Closed to new enrollment.

** The Family Less Employed Spouse (FLES) rate is available only when both spouses are employed by the State of Connecticut, eligible for health insurance, and enrolled in the same plan, along with at least one child.

For employees enrolled in FLES: to participate in the Health Enhancement Program, both employees must enroll.

All of the medical plans offered to State of Connecticut employees cover the same health care services. Saving a little each pay period can save you a lot each year.

- $5 each pay period saves you.................................................................$130 per year
- $10 each pay period saves you..............................................................$260 per year
- $50 each pay period saves you.............................................................$1,300 per year
- $75 each pay period saves you.............................................................$1,950 per year
- $110 each pay period saves you..........................................................$2,860 per year
- $150 each pay period saves you...........................................................$3,900 per year
Your Benefit Resources

For details about specific plan benefits and network providers, contact the insurance carrier. If you have questions about eligibility, enrolling in the plans or payroll deductions, contact your agency benefits office.

<table>
<thead>
<tr>
<th>Health Enhancement Program (HEP)</th>
<th><a href="http://www.ctep.com">www.ctep.com</a></th>
<th>1-877-687-1448</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care Management Solutions</td>
<td>(an affiliate of ConnectiCare)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Anthem Blue Cross and Blue Shield</th>
<th><a href="http://www.Anthem.com/statect">www.Anthem.com/statect</a></th>
<th>1-800-922-2232</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Anthem State Preferred POS (POS)*&lt;br&gt;• Anthem State BlueCare (POS)&lt;br&gt;• Anthem State BlueCare (POE)&lt;br&gt;• Anthem State BlueCare POE Plus (POE-G)&lt;br&gt;• Anthem Out-of-Area</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>UnitedHealthcare (Medical)</th>
<th><a href="http://www.welcometouhc.com/stateofct">www.welcometouhc.com/stateofct</a></th>
<th>1-800-385-9055</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Oxford Freedom Select (POS)&lt;br&gt;• Oxford HMO Select (POE)&lt;br&gt;• Oxford HMO (POE-G)&lt;br&gt;• Oxford USA Out-of-Area</td>
<td></td>
<td>Call 1-800-760-4566 for questions before you enroll</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Caremark</th>
<th><a href="http://www.Caremark.com">www.Caremark.com</a></th>
<th>1-800-318-2572</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Prescription drug benefits, any medical plan)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>UnitedHealthcare (Dental)</th>
<th><a href="http://www.Myuhcdental.com/stateofct">www.Myuhcdental.com/stateofct</a></th>
<th>1-800-896-4834</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Basic Plan&lt;br&gt;• Enhanced PPO</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CIGNA</th>
<th><a href="http://www.Cigna.com/stateofct">www.Cigna.com/stateofct</a></th>
<th>1-800-244-6224</th>
</tr>
</thead>
<tbody>
<tr>
<td>• DHMO Plan</td>
<td></td>
<td></td>
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</tbody>
</table>

* Closed to new enrollment.